LONDON AGENDA—TUESDAY

MORNING

8:30 – 9:30
Registration & Continental Breakfast
(Certification Ticket Required)

9:30 – 12:30
Learning Path Sessions
(Certification Ticket Required)

Enhance Your Expertise!
For certification ticket holders, the instructor-led session of the learning path takes place from 9:30 to 12:30. Enjoy breakfast and lunch, included with your registration. Interested? Visit our website to register—seats are limited, so don't delay!

LUNCH

12:30 – 13:30
Lunch
(Certification Ticket Required)

AFTERNOON

Registration opens at **13:00!**

13:00 – 19:00
Registration

13:30 – 15:45
Community User Group Sessions (by invitation only) **& Ask Product Anything Sessions**

13:00 – 16:00
Partner Showcase & Nexthink Experts

Beginning at 13:30, our exclusive Community User Groups will gather (invitation only). We're also excited to bring our popular virtual webinar series, 'Ask Product Anything,' live to Experience this year! These interactive, 'Ask Me Anything' sessions offer you direct access to our top product management Nexthinkers across Flow, AI, Adopt, VDI, Application Experience, and Collaboration Experience, where you can engage in open discussions and hear about our product vision and roadmap.

We're excited to showcase our valued, sponsoring partners who are driving the future of DEX and IT in our Partner Showcase. Stop by to connect, learn, and explore. You'll also meet Nexthink Experts ready to demo the latest innovations, along with our Ambassador Hub highlighting all the benefits of the Nexthink Ambassador program. It's the perfect space to network, engage, and discover what's next—we can't wait to highlight our amazing partners!

16:00 – 17:30
General Session

The General Session kicks off at 16:00 with our Chief Customer Officer, Jon Cairns, who will share bold insights on the future of IT and the path to DEX Maturity from our upcoming survey "Death of the Service Desk: AI, Automation, & Enterprise Productivity." Next, Jon will be joined by some of the industry's top DEX experts to dive into the data we've gathered, debating this vision and laying out strategies for the future of the digital workplace. To close, master mentalist, Lior Suchard will take us on an incredible journey through the wonders of the human mind. Following this, join the Opening Reception with bites, refreshments, entertainment, and networking. Energized, together let's explore the vast opportunities that lie ahead for DEX and IT.

EVENING

17:30 – 20:30
Opening Reception

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LONDON AGENDA—WEDNESDAY

MORNING

Registration opens at **9:00!**

9:00 – 10:00
Continental Breakfast

10:00 – 11:00
General Session

11:25 – 11:35
Spotlight Stage Lightning Talk

11:45 – 12:15
Breakouts

9:00 – 10:00
Partner Showcase & Nexthink Experts

11:00 – 13:15
Partner Showcase & Nexthink Experts

Throughout the day, visit our Partner Showcase (open except during General Sessions) to connect with our valued sponsoring partners. Explore their innovations, gain insights, and network with industry peers. Nexthink Experts will also be available for demos, and don't miss the Ambassador Hub for exclusive updates. The Partner Showcase is your go-to spot for learning, engagement, and discovering what's next in IT!

Join us at 10:00 as Nexthink Co-Founder & CEO, Pedro Bados, alongside Chief Product Officer, Sam Gantner, will outline the future of DEX and unveil Nexthink's latest innovations.

LUNCH

9:00 – 18:00
Registration

12:15 – 13:15
Lunch

12:40 – 13:00
Spotlight Stage Lightning Talks

AFTERNOON

13:15 – 14:30
General Session

15:00 – 15:30
Breakouts

16:00 – 17:30
General Session

14:40 – 14:50
Spotlight Stage Lightning Talk

15:40 – 15:50
Spotlight Stage Lightning Talk

14:30 – 16:00
Partner Showcase & Nexthink Experts

Explore multiple breakout sessions led by key innovators pushing new boundaries in DEX, featuring brands like Flutter UKI, HCL, Dell, and more. Choose the sessions that resonate with you, discover fresh approaches, dive into real-world strategies, and engage in interactive Q&A. Explore the 'how' with IT leaders creating new dimensions with Digital Employee Experience.

Don't miss dynamic General Sessions during the afternoon featuring insights from IT leaders at top brands like Siemens, Alstom, Vitality, and Accenture. We'll also hear from industry analyst at Gartner, along with special keynote by David Rowan, UK Editor-in-Chief of WIRED UK, bestselling author, and top speaker on emerging tech. These are sessions you won't want to miss!

EVENING

Join us at the closing reception to celebrate together an unforgettable Experience '24 as we celebrate **20 years of Nexthink**!

17:30 – 18:30
Closing Reception

Experience '24 introduces the Spotlight Stage, where our valued sponsoring partners will deliver engaging lightning talks, showcasing the future of IT. Don't miss these quick-hit sessions!

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