

TECHNICAL AND DIGITAL SERVICES

KOMAX CARE

Komax Care offers an array of benefits for our valued customers. By opting for our Komax Care program, you gain access to a range of benefits designed to provide you with peace of mind and cost savings. Some of the benefits include discounts on spare parts and labor rates, plus help supplement your technical workforce with our team of experts. With Komax Care, you can be assured that your machine will receive the care and attention it deserves, enabling it to continue operating at its best, reducing potential downtime.

BENEFITS OF KOMAX CARE

Ensures the optimal performance and reduces potential downtime

- Increase machine productivity
- Extend the life of the machine

Discounts on labor and spare parts

- Applies to the plant location
- Discounts cannot be combined with any other offers or discounts

On.Line Training included

- Fundamentals of wire progressing

Extensive maintenance visit

- A Komax certified service engineer will perform a multi-point comprehensive check

Condition report

- Report outlining the work performed, condition of the equipment, pending issues and recommendation

Calibration certification

- Issued where required during Komax Care visit

Application and production support

- Training of workforce, time permitting
- Application setup & review, time permitting

For more information on our Komax Care program please contact your local Komax Salesperson or contact our Technical Support at: techsupport.na@komaxgroup.com

English: +1 224 676 5781 Spanish: +1 224 676 5782



For more
information

All other standard Komax Corporation Terms and Conditions Apply.

TECHNICAL AND DIGITAL SERVICES

KOMAX EXTENDED WARRANTY

All new machines purchased from Komax come with a 1-year warranty to provide confidence in your new investment. To help further our partnership with our customers, Komax is now offering an enhanced machine warranty program for new machine purchases.

All newly purchased machines from Komax will be sold with an offer to extend the warranty from the current 1-year standard warranty duration to a 4-year period for the cost of only 2 years.

DETAILS AND CONDITIONS

- Customers ordering a new Komax machine will be offered the ability to purchase a 2nd and 3rd year warranty and receive the 4th year for FREE
- This 4th year free warranty will only be available at the time of purchasing a new machine
- Customers may extend their Komax machine warranty at the end of the 1st year, prior to the expiration of the standard first year warranty
- Customers who do not purchase an extended warranty with a new machine purchase, may purchase a warranty year to year, up to 3 years as they go, not to exceed 4 years or 48 months in total
- There is no option for a free 4th year unless the extended warranty is purchased at the time of the new machine purchase

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