



Manufacturer's Limited Warranty

Limited Warranty declaration

What we cover and for how long:

We warrant to the original purchaser both, (1) the PERFORMANCE and (2) the WATERPROOFNESS of COREPEL flooring subject to the stipulations outlined below. We warrant that the COREPEL flooring panels will neither (1) abrade, stain, wear through, fade nor (2) swell, crack or peel when installed and maintained according to our instructions and used under normal residential (or medium commercial) traffic conditions. The warranty period commences on the date of purchase and is defined separately in the tables below, according to years of use.

(1) PERFORMANCE

Collection	Residential	Commercial
COREPEL SMART LINE	Limited Lifetime	5 years

(2) WATERPROOF WARRANTY

Collection	Residential	Commercial
COREPEL SMART LINE	10 years	2 years

COREPEL floors can be easily cleaned with a wet mop, battery powered jet mop (for example Swiffer Wet Jet) or residential steam cleaner. Full cleaning and care instructions must be followed and can be found on www.corepel.com

Limited warranty conditions

What you must do to keep the warranty in effect:

Customers must inspect COREPEL flooring panels for defects both before and during installation. If COREPEL flooring panels are installed in spite of the presence of visible defects, they are excluded from the warranty. COREPEL flooring panels should be installed only in accordance with the installation instructions and the usage class. To maintain the warranty, COREPEL flooring panels must undergo regular cleaning and care in accordance with the cleaning and care instructions. Warranty claims must be submitted to the dealer where the floor was purchased within 30 days of detection of the damage and must be accompanied by the original invoice. The warranty is exclusive to the original purchaser.

Protective pads should be used under furniture legs, and mats should be used under any chairs with rolling casters.

We reserve the right to inspect the affected floor at the location to verify warranty claims.

What this warranty does not cover:

No warranty shall be extended to the PERFORMANCE of the COREPEL flooring panels in the event the abrasion points or wear through are not clearly visible on a floor area of at least 1cm² (0.15 square inches) from a distance of 1.8m (6 feet). In addition, the warranty does not apply if the decor layer is not completely worn through. Areas of abrasion located at connection points to third-party objects (for example furniture legs) that are not suitability protected, or damages caused by exceptional or improper use, especially by improper mechanical use, are excluded.

The WATERPROOF warranty of COREPEL refers to the flooring panels only. COREPEL warrants to the original purchaser that the panels will not swell, crack or peel from exposure to water due to wet mopping and everyday household spills. No WATERPROOF warranty shall be extended in the event of water damage caused by improper installation or maintenance of the COREPEL flooring panels, flooding caused by storms, high water levels or other natural influences, pipe ruptures, improper installation of sanitary facilities, moisture or water affecting the COREPEL flooring panels from below or conditions arising from hydrostatic pressure.

The WATERPROOF warranty also excludes damage to furniture, fixtures, walls, subfloors, moldings, trims, underlayments, radiant heating elements, damage resulting from mold and mildew growth or anything not related to the COREPEL flooring panels.

The WATERPROOF warranty does not apply if product is installed in areas where condensation repeatedly occurs, or any other areas contrary to the recommendations of COREPEL, including, but not limited to, exterior applications, unstable/improper subfloors, areas exposed to excessive topical and ground moisture.

Warranty services

What we will do to correct problems:

If a warranty claim is accepted, we will at our option replace or refund the portion of the floor in question as covered under this warranty. We are not liable for other incidental expenses incurred as a result of the covered defect, in particular for any consequential damage, such as the costs associated with the installation, removal and transportation of damaged COREPEL flooring panels or property damage. This warranty covers the original residential purchaser only and is not transferable.

DISCLAIMERS AND HOW STATE LAW MAY RELATE TO THIS WARRANTY

MANUFACTURER DISCLAIMS, TO THE FULLEST EXTENT PERMITTED BY FEDERAL AND STATE LAW, ALL OTHER WARRANTIES AND GUARANTEES, WHETHER EXPRESS OR IMPLIED; INCLUDING ANY IMPLIED REPRESENTATION OR WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. MANUFACTURER WILL NOT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES. SOME STATES DO NOT ALLOW FOR THE EXCLUSION OF CONSEQUENTIAL DAMAGES, SO THIS EXCLUSION OF CONSEQUENTIAL DAMAGES MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE. THIS WARRANTY CONSTITUTES THE ENTIRE AGREEMENT OF THE PARTIES, AND NO WAIVER OR AMENDMENT SHALL BE VALID UNLESS IN WRITING AND SIGNED BY AUTHORIZED REPRESENTATIVES OF MANUFACTURER.

HOW TO MAKE A CLAIM:

To make a claim, please contact: info@corepel.com

