

Nexthink Accelerate for Managed Service Providers

"Human Powered" Digital Employee Experience Subscription Service

Transformational change requires a relentless focus on outcomes. Partner with a skilled team of experts to extend your team's capabilities. Leverage a team with decades of experience around digital employee experience data, content, and analytics for the knowledge and instruction to help you efficiently deliver on your commitment to your customers with Nexthink. Nexthink Accelerate for Managed Service Providers (MSPs), a digital employee experience subscription service, connects you with the proven experts, technology, experience, and focus needed to accelerate achieving the benefits of Nexthink.

Whether driving transformation, reducing disruption, or improving employee experience, Nexthink Accelerate for MSPs is your partner for supporting your people, processes, and procedures. We work with your team to understand your business problems, prioritize fixes, and elevate your organization's DEX maturity.

What we do

- · Guide your IT initiatives and programs
- · Conduct recurring data analysis, baselining, and benchmarking
- Develop Nexthink dashboards, investigations, remote actions and campaigns aligned to your business objectives
- Provide a deeper understanding of causes behind low digital employee experience scores
- Identify key areas requiring focus and prioritization
- Maintain analytical dashboards and recommend automations based on ongoing ticket analysis
- Regular checks on defined metrics to keep the program on track and meet goals

What you achieve

- Optimization of Digital Experience Score with benchmarking across business areas and locations
- Prioritized use cases identified and analyzed
- Strategic direction with an active IT improvement roadmap
- Faster analysis and superior results due to focus on outcomes and actions
- Measurable cost savings because of in-depth, actionable analytics



Trusted Guidance

Capitalize on digital employee experience expert recommendations and Nexthink best practices

Actionable Insights

Transform data into purposeful and qualitative outcomes

Strategic Automation

Build content and automations for continuous improvement

Select the Level of Nexthink Accelerate for MSPs to Maximize Efficiency and Fast Track Your Success

FEATURES	PRO	CHAMPION	ELITE
Trusted Guidance Meet with an expert Nexthink Accelerate Consultant who consults your team on how to provide maximum benefits of the Nexthink Platform for your customer	24 hours / year others available for purchase	52 hours / year others available for purchase	104 hours / year others available for purchase
Content Expert Content expert that builds expertise in your environment and delivers to your needs	Shared	Shared	Named
Actionable Insights Transform experience data into actionable insights	Yes 4 per year at request	Yes Every other month trending report	Yes Monthly trending report
Strategic Automation Build content and automations for continuous improvement	8 included / year others available for purchase	24 included / year others available for purchase	48 included / year others available for purchase

Why Choose Nexthink Accelerate for MSPs?

The Nexthink Accelerate for MSPs team is the leading team of experts in Digital Employee Experience with proven success in over 15M endpoints. Work with the best to extend your team's capabilities and efficiently deliver your desired outcomes.

Contact Us

Reach out to us to learn more about how Nexthink Accelerate for MSPs can be the team you need to exploit the full capabilities of Nexthink and achieve DEX maturity for your customers.

CONTACT US