

Digital Employee Experience and Office 365

Driving the seamless deployment and adoption of Office 365 services

CHALLENGES FROM OPPORTUNITIES

From communication to creation, Microsoft's Office 365 is undoubtedly the most critical workplace productivity enabler in large organizations. Yet, as companies grow and digital technologies evolve, Office 365 has become a prominent source of technical issues and employee frustrations. This has been mainly due to the lack of visibility and control of Office 365 IT initiatives, preventing sustainable migration and restricting efficient user adoption. In addition, Microsoft's recent shift to a service-based approach has forced IT teams to continuously adjust to an increased frequency of new feature releases and cumulative patch updates. Ultimately, employee productivity is impacted as IT resources are stretched trying to keep up with new releases and sustaining an adequate level of Digital Employee Experience related to Office 365.

EMPOWERMENT THROUGH VISIBILITY

By collecting data in real time, Nexthink provides a new level of visibility over an entire IT estate – from a global network overview, all the way to the granular performance of a single device. Empowered by this unique insight, Nexthink's Office 365 enablement solution is designed to keep IT teams agile and in control over their deployment and migration projects, as well as to provide the analytical tools to monitor and remediate the health of specific Office 365 services. The Nexthink solution also allows IT to evaluate employee sentiment on an ongoing basis, increasing application and feature adoption rates through contextualized training and engagement.

Nexthink enables companies with Office 365 to offer to their employees a safe and secure IT environment, enabling them work from anywhere, anytime on any devices, as well as providing increased ROI without impacting employee productivity.

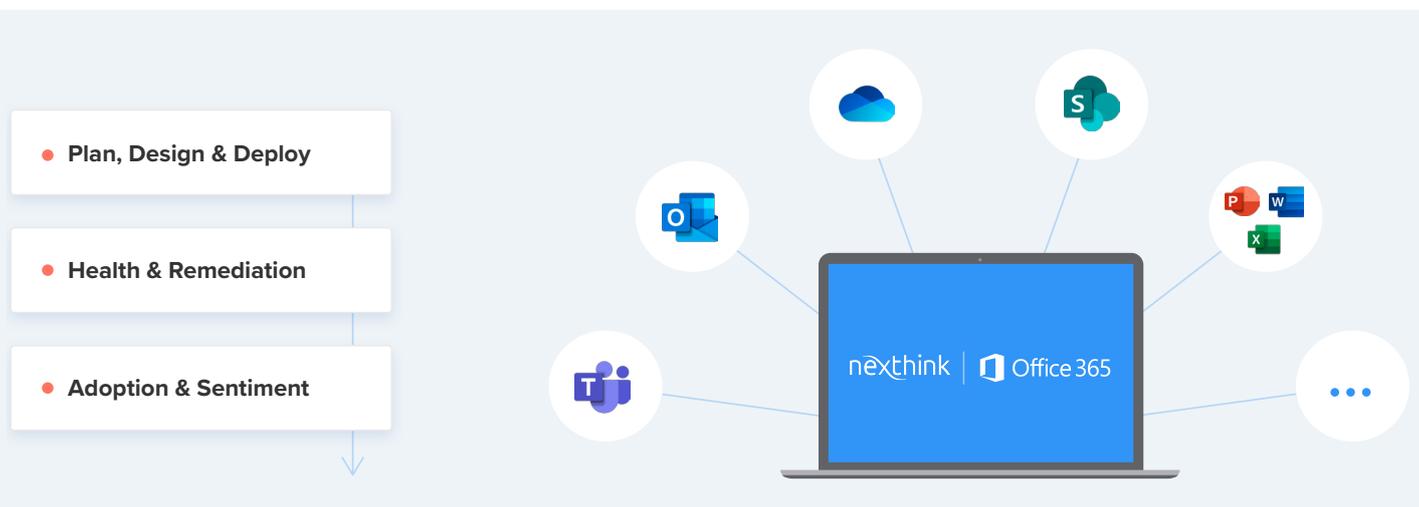
BENEFITS

- Reduce deployment costs, time and risks
- Leverage DEX to enhance productivity
- Ensure service health through effective remediation
- Accelerate adoption rate of new features and applications



By 2020, the greatest source of competitive advantage for 30% of organizations will come from the workforce's ability to creatively exploit digital technologies.

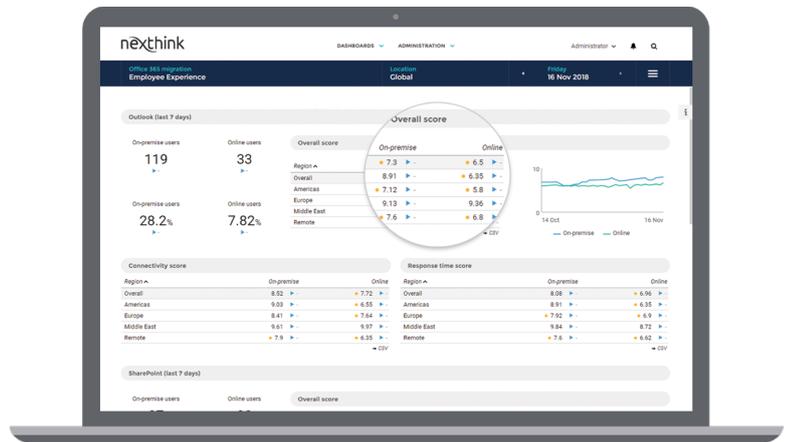
Gartner



Plan. Design. Deploy.

Take back control over your office 365 deployment initiatives

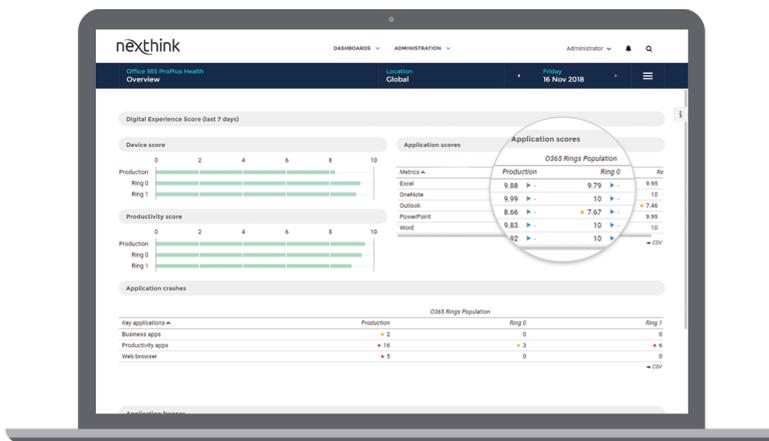
- ✓ Gain pre-to-post migration visibility by leveraging both historical and real-time
- ✓ Test and compare to ensure stable migration
- ✓ Move from on-premise to cloud with confidence



Health and Remediation

Sustain the highest level of Office 365 technical efficiency and employee satisfaction

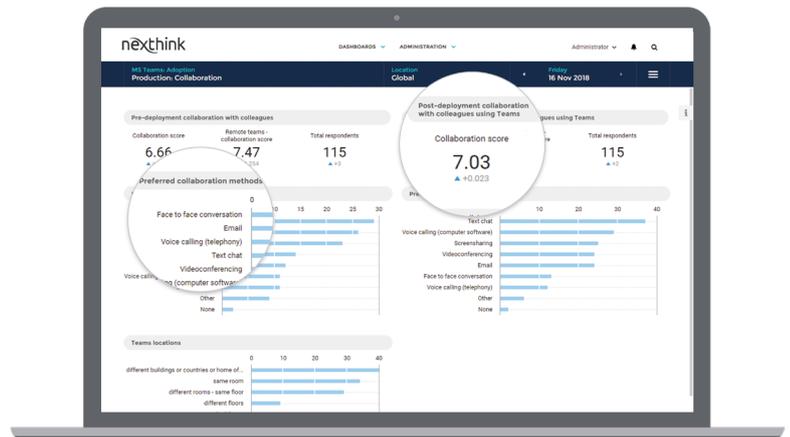
- ✓ Keep up with frequent releases and shortened support periods
- ✓ Deploy new updates, features and applications with ease
- ✓ Monitor and remediate Office 365 service performance



Adoption and Sentiment

Accelerate employee adoption and office 365 productivity levels

- ✓ Improve employee awareness about new features and application in real time
- ✓ Facilitate and accelerate adoption rate through contextualised engagement
- ✓ Continuously measure user sentiment to maximize satisfaction and productivity



LEARN MORE

The Nexthink platform enables enterprise IT to measure, monitor and improve Digital Employee Experience. It drives the collection and aggregation of real-time data from all of your endpoints, facilitates automated remediation and provides high-level metrics for instant visibility and continuous improvement. Learn more and schedule a demo at www.nexthink.com