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Course Title: New Team Leaders

Aim

For learners to establish and develop essential team leadership skills and enhance effectiveness within the team and organisation.

Who should attend?

The course is suitable for those who are new to team leadership and also assists existing team leaders wanting to update their skills.

How long does the course last?

1 day / 6 hours plus breaks

Course Content

- The role of the team leader within the organisation
- Responsibilities of the team leader
- Giving feedback to team members
- Motivators and de-motivators at work
- How to motivate a demotivated team member
- Definition of communication
- How to Improve communication
- Stages in team development
- Difference between effective and ineffective teams

By the end of the course, learners will be able to:

- Assess and improve their effectiveness as the team leader
- Make decisions with greater confidence
- Motivate and develop the team
- Improve communication within their team
- Use the stages of team development to assess the maturity of their team
- Provide constructive feedback to their team members