

nextthink



Ahead of every IT disruption. Behind every business strategy.

The AI platform for digital employee experience

INSIDE NEXTHINK →

NEXTHINK OVERVIEW

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Nexthink is the **AI platform for digital employee experience**, (DEX) helping enterprises move from reactive IT support to proactive, automated, and insight-driven operations. As the productivity engine of the digital workplace, Nexthink gives IT leaders complete visibility, real-time automation, and agentic AI to prevent issues, protect digital productivity, and drive measurable business outcomes.



What Nexthink delivers



Enterprise visibility and AI insights

- DEX intelligence layer of data across devices, AI, apps, VDI, and mobile
- Root-cause analysis, diagnostics, alerting, and investigations
- Executive dashboards for AI usage, ROI, benchmarks, and DEX score



Self-healing and employee guidance

- End-to-end application analytics and in-the-flow employee guidance
- Employee-facing IT agent with conversational support and fixes
- Targeted communication across apps, desktop, and Teams



Agentic AI and always-on automation

- Always-on sensors and automation across physical, virtual, and mobile
- Personal IT agent for instant IT issue resolution
- Workflow automation that continuously detects, diagnoses, and remediates

Top DEX use cases

Cost optimization and efficiency

License reclamation, hardware refresh, cloud migration, VDI/DaaS optimization

Change and transformation

App rollouts, system deployments, M&A IT integration, AI visibility and optimization

Employee productivity

AI enablement and productivity, employee comms and feedback, digital adoption and training

Compliance and governance

Shadow IT and AI, device health, policy enforcement, patch and update compliance

Sustainability

Reduce carbon footprint, reduce energy costs, and reduce hardware procurement

IT-led business strategy

Improve customer satisfaction, implement XLAs, employee experience, and retain talent

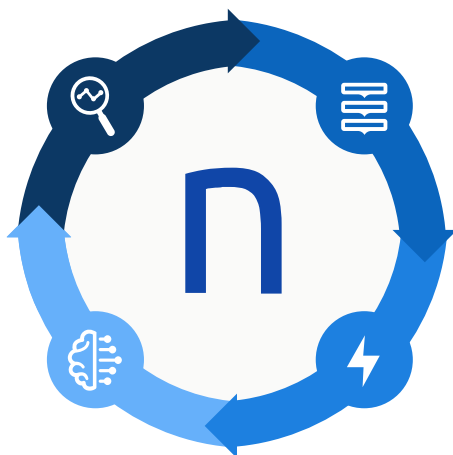
How it all works together

See everything

Real-time, kernel-level telemetry across all endpoints, apps, and environments covering health, performance, usage, sentiment, and AI adoption.

Measure and improve

The DEX Score unifies technical, behavioral, and sentiment data with benchmark performance, AI usage insights to guide priorities, and prove ROI.



Prioritize now

AI/ML turns telemetry into actionable insights pinpointing root causes and surfacing what truly impacts digital employee experience.

Act instantly

Automated remediation at scale, with real-time sensors and in-flow user guidance via Teams, desktop, or in-app nudges when employee action is needed.



With Nexthink, we are using state-of-the-art visibility, trajectory data, and controls that lower risk for our employees and provide them a significantly better digital experience. By refining our automations with Nexthink and increasing their success rate, **we've doubled the IT man-hours saved.**"



Derek Whisenhunt
Head of End User Computing Engineering,
Southwest Airlines



Real-world impact

GSK saved \$8.5M with automation and license reclamation

Southwest Airlines improved IT productivity by **50%** with **1.4B automations**

Eli Lilly cut time wasted by employees by **80%**

Commerzbank restored **32,696 hours** via proactive remediation

Accenture deploys **150,000** weekly automations, saving millions

Why Nexthink



Inventor and global leader in digital employee experience



Industry-leading, **real-time** telemetry with kernel-level data collection



Only DEX platform combining visibility, AI insights, automation, and digital adoption



Recognized by **Gartner** as the **industry-leading** DEX solution



Trusted by **25 million endpoints** across 1,200 global customers



A proven framework for **DEX success** with measurable ROI and productivity gains



Ready to learn more?

IT shouldn't just support the business. IT should accelerate it.

Visit nexthink.com/demo to see how.