

**REPAIR + PARTS SERVICE****EMERGENCY PLAN**

**You want to be ready for all eventualities? And certain that unplanned downtimes will be remedied as quickly and efficiently as possible? Our emergency plan service gives you the security that production downtimes will be kept to a minimum.**

**Your requirements**

- Unplanned downtimes to be solved as quickly as possible
- Clearly defined responsibilities, processes and contact persons in downtimes
- Increase the availability of your production equipment
- Enhance our profitability

**Your benefit**

- Clear scenarios and assignment of responsibilities in downtimes
- Faster troubleshooting
- Fewer downtimes
- Rapid resumption of interrupted production

**Description**

Unplanned downtimes can never be entirely eliminated – they're generally the result of operator errors or poor maintenance. So it's all the more important to have a plan B: Emergency scenarios with clearly defined processes to ensure that the breakdown is resolved as quickly as possible and your production is soon up and running again. Our service and production experts will work together with you to create these scenarios – before the unforeseen situation ever has the chance to occur.

**Scope of services**

- Definition of emergency scenarios (contacts, means of communication, responsibilities, definition of troubleshooting steps, spare parts, etc.)

**Contact**

Your local Komax partner