# **Social Media Creative Guidelines and Specs**



# Facebook & Instagram

Overall Ad Specs by Creative Types & Placement

Call-to-Action Buttons

Facebook/Instagram Copy Best Practices

Facebook/Instagram Creative Best Practices

Facebook/Instagram Image Ads

Facebook/Instagram Video Ads

Facebook/Instagram Carousel Ads

Facebook/Instagram Story Ads

Best in Class Example Kroger Creative

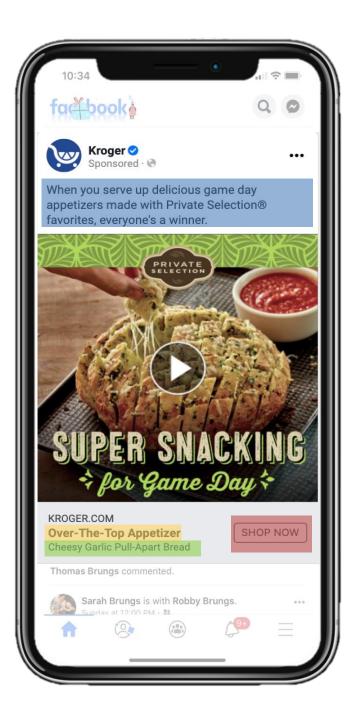


# Requirements & What to Provide KPM

Ad Type	Creative Specs	Copy Specs	Best Practices	What to Provide to KPM
Image	<ul> <li>1:1 (square)</li> <li>Recommend 1080 x 1080 pixels</li> <li>PNG or JPEG</li> </ul>	Primary Text:     90 characters     recommended     Headline: 40     characters     Description: 30     characters	Image Best Practices  Do not include a retailer call- out in the copy	Minimum of 2 creative units     (minimum of 2 ads as a best     practice)     Copy for primary text, headline,     description, CTA button     Where the ad should be directing to     Link to downloaded aspect ratio     template
Video	<ul> <li>4:5</li> <li>Recommend 1080 x 1080 pixels</li> <li>MP4, MOV or GIF</li> </ul>	<ul> <li>Primary Text:         <ul> <li>90 characters</li> <li>recommended</li> </ul> </li> <li>Headline: 40         <ul> <li>characters</li> </ul> </li> <li>Description: 30         <ul> <li>characters</li> </ul> </li> </ul>	Video Best Practices  Do not include a retailer callout in the copy	<ul> <li>Minimum of 2 creative units (minimum of 2 ads as a best practice)</li> <li>Copy for primary text, headline, description, CTA button</li> <li>Where the ad should be directing to</li> <li>Link to downloaded aspect ratio template</li> </ul>
Carousel	<ul> <li>Both image &amp; video: 1:1 (square)</li> <li>2-10 images per carousel</li> <li>Recommend 1080 x 1080 pixels</li> <li>PNG, JPEG, MP4, MOV or GIF</li> </ul>	<ul> <li>Primary Text:         90 characters         recommended</li> <li>Headline: 40         characters</li> <li>Description: 30         characters</li> </ul>	Carousel Best Practices  Do not include a retailer call- out in the copy	Minimum of 2 creative units (minimum of 2 ads as a best practice)     All images involved in each carousel     Copy for primary text, headline, description, CTA button     Where the ad should be directing to     Link to downloaded aspect ratio template
Story	9:16 Consider leaving roughly 14% (250 pixels) of the top and bottom of the video free from text and logos to avoid covering these key elements with the call-to-action. PNG, JPEG, MP4, MOV or GIF	Not recommended	Story Best Practices	Minimum of 2 creative units     (minimum of 2 ads as a best     practice)     CTA button     Where the ad should be directing to     Link to downloaded aspect ratio     template



# Facebook Creative Overview



### **Primary Text: 90 characters**

 Try to include product and/or brand name(s), CTA, and language that aligns with campaign objectives.

#### **Headline: 40 characters**

 Brief landing page title or description, coupon mention, CTA

### **Link Description: 30 characters**

 Try to keep short, might cut off depending on platform the ad is being viewed on.

### **Call to Action (CTA) Button**



# Call to Action Buttons on Facebook/Instagram

Note: below are recommendations, there are more options available by KPI. Please work with your KPM team if wanting an option not shown below.

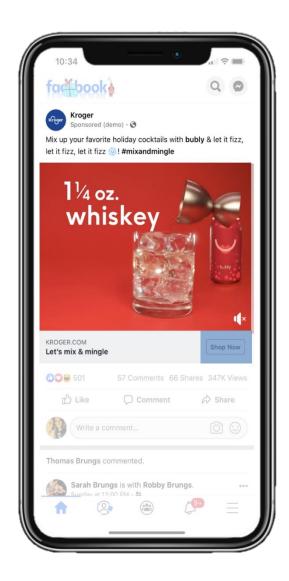
### Recommended CTA Button Options (highlighted in image below):

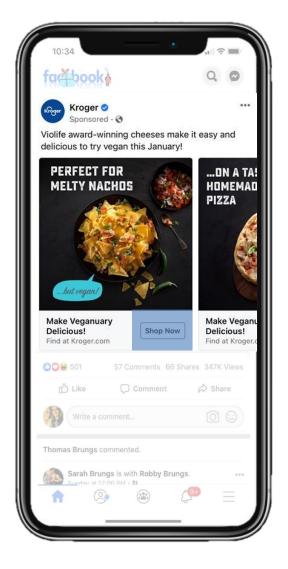
#### Awareness KPI

- Learn more
- Shop now

#### Consideration KPI

- Learn more
- Watch more (video only)
- Get offer (coupons only)
- Shop now







# **Overall Best Practices**

Facebook & Instagram Copy (not recommended on story ads):

#### What to Include:

- In the primary text: Product and/or brand name(s), CTA, and language that aligns with campaign objectives.
- In the headline: Brief landing page title or description, coupon mention, CTA.

### Facebook & Instagram Creative:

Get Inspired & Check Out Great Examples of Creative on Facebook & Instagram

• We recommend at least **2** creatives per campaign in order to help with delivery & measurement.



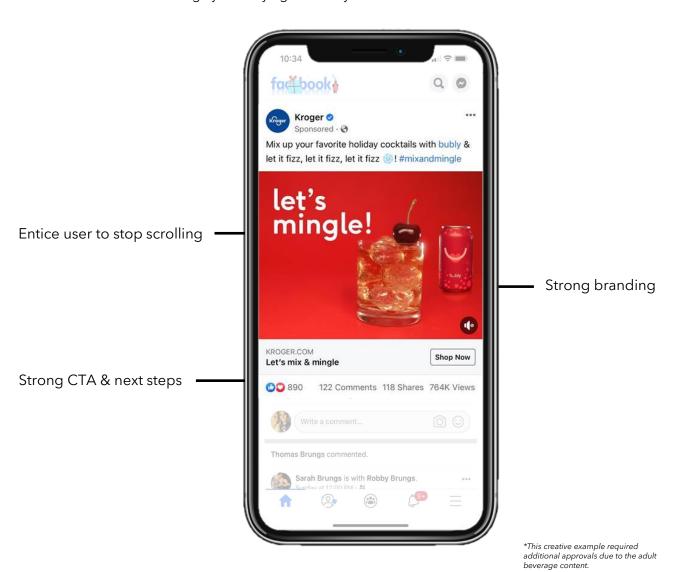
#### What to include:

- Recommend gif/video ads whenever possible over image ads as the Facebook & Instagram platform prioritizes ads with movement in them.
- Branding at point zero.
  - Ensure brand name, product, logo, retailer (if applicable) are at beginning of video or clearly visible if an image ad.
  - Put your hero front and center.
  - Consolidate your message to 15 seconds or less (if video).
- Clear messaging and/or call-to-action.



# Facebook & Instagram Image Ads

- Use high-resolution images, at least 1080 x 1080px.
- Show off your product, service, or brand. People scroll through Facebook & Instagram quickly. Show what you're selling, your brand, or your logo to communicate your message efficiently.
- Avoid too much text on the image itself. We've found that images with less than 20% text perform better, though there is no limit on the amount of text that can exist in your ad image.
- Focus on a single focal point in your image. If there's too much going on in your image, it may be tough for someone to understand the message you're trying to convey.

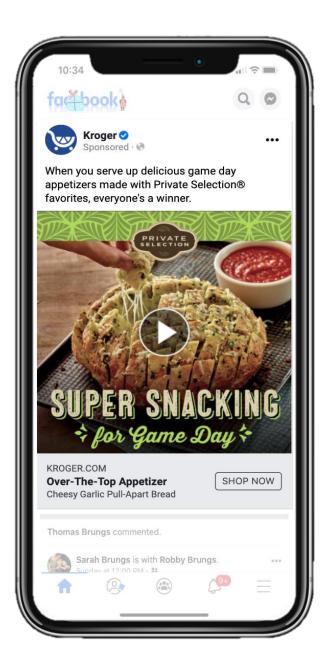




# Facebook & Instagram Video Ads

#### **Creative Examples**

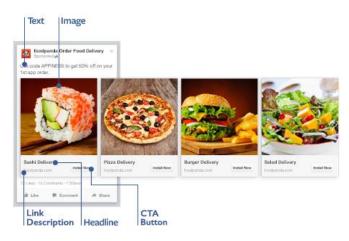
- Recommend gif/video ads whenever possible over image ads as the Facebook & Instagram platform prioritizes ads with movement in them.
- Keep videos short, making sure that the most pertinent information is in the first 1-3 seconds of the video i.e. brand name, product, logo, content idea, etc. Shorter videos (15 seconds or less) are recommended.
- Put the most compelling part of your video at the very beginning to grab interest. We suggest you do this within the first 3 seconds.
- Design for sound off. People choose to watch videos with sound off in many situations, like public places. Use text, graphics and captions whenever possible.

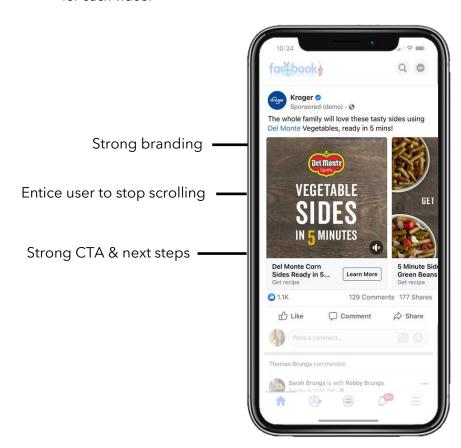


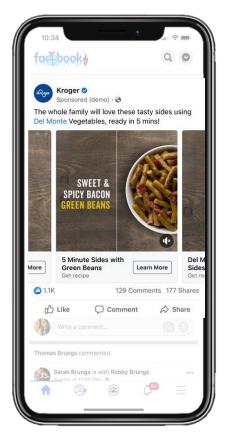


# Facebook & Instagram Carousel Ads

- Recommended using for showcasing multiple products.
- Minimum number of cards: 2
- Maximum number of cards: 10
- Ability to have different headline & link descriptions for each carousel unit.
- Tell your story using all the available carousel components. Images and/or videos grab attention, but don't ignore snappy headlines, descriptions and call to action buttons that give context, detail and encouragement.
- Use images and/or videos that are cohesive and engaging. Take images and/or videos from the same shoot or that feel similar to each other. When using videos in your carousel ad, we recommend the square (1:1) aspect ratio for each video.









# Facebook & Instagram Story Ads

### **Creative Examples**

- Keep attention with speed: People consume Stories content much faster than other mediums. We recommend you create ads that capture the audience's attention from the first frame and use speed to keep their attention.
- Land takeaways with text overlays: When using text overlays in Stories, consider carefully what method works best with your creative. Use text to emphasize key messages, but keep your focus on one point.
- Pair text with focal point: Ads that include centrally located text, such as "add to cart," at a specific focal point are helpful in driving conversion metrics.





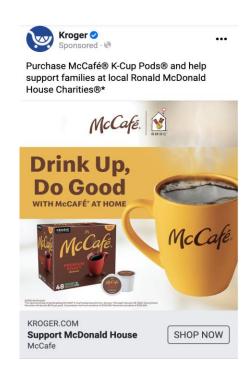
# Best in Class Kroger Banner Creative

### Facebook/Instagram Image Ad Examples

Image ads offer a clean and simple way to feature engaging imagery and copy. If you have a tangible product to promote, image ads are a great way to make it stand out. Learn more <u>here</u>.







#### **Facebook Carousel Ad Examples**

Carousel ads can highlight different products, showcase specific details about one product, service, or promotion. Tell a story about your brand that develops across each carousel card. Learn more <u>here</u>.





### Facebook/Instagram Video Ad Examples

Facebook video ads allow you to quickly capture a user's attention and show unique features of a product or tell your brand story. Learn more <u>here</u>.

### Facebook & Instagram:





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PAPYRUS
Express Beautifully:

 $\label{lem:krogerco} \mbox{ krogerco Your loved ones deserve to feel celebrated this Valentine's Day-give Papyrus. \dots more \\$ 



### **Facebook/Instagram Story Ad Examples**

Facebook video ads allow you to quickly capture a user's attention and show unique features of a product or tell your brand story. Learn more <u>here</u>.

**Recommended:** This example shows an ad that utilizes the story specs to fill the entire screen.



This example shows a story ad that utilizes the in-feed creative specs.

