

“CHILDREN’S PANADOL X TOYWORLD” PROMOTION

TERMS AND CONDITIONS

1. Instructions on how to claim and a reward form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. Offer is not valid in conjunction with any other offer.
2. Participation and claiming a reward is only open to Australian residents aged 18 years or over.
3. Employees (and their immediate families) of the Promoter, agencies and AU retailers (who stock Children’s Panadol) associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. Offer commences at 12.01am AEDT on 28/03/2024 and ends at 11:59 PM AEST on 26/06/2024 (“**Offer Period**”). Claims can be made between 12.01am AEDT 28/03/2024 and 11.59pm AEST on 03/07/2024 (“**Claim Period**”).
5. To be eligible to claim, individuals must purchase any children’s Panadol product from any retailer in AU that stocks Children’s Panadol products (including purchases made online from such retailers) during the Offer Period (“**Qualifying Transaction**”) and retain their purchase receipt. Any purchases made outside of the Offer Period will not be accepted.
6. To claim, individuals must then visit www.panadolchildrenspromo.com.au, follow the prompts to the offer claim page, input all requested details, upload an image of their purchase receipt, and submit the fully completed claim form during the Claim Period.
7. Only one (1) claim permitted per household. Max one (1) reward per household.
8. All claims may be subject to validation. Allow 5 business days from validation to get reward. Participants may only claim in their own name and not on behalf of anyone else. Any claims made using multiple aliases/email addresses/phone numbers, can be disqualified.
9. The Promoter reserves the right, at any time, to request a participant to product documentation to establish to the Promoter’s reasonable satisfaction the validity of a claim and/or to verify a participant’s identity (including documentation establishing a claimant’s identity, age, place of residence and place of employment) and reserves the right, in its sole discretion, to disqualify any

individual who the Promoter has reason to believe has materially breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

10. Incomplete, indecipherable, or illegible claims will be deemed invalid. Any claims received outside the Claim Period will not be valid. The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting a claim, including having the requisite photograph capability.
11. After submitting a claim, claimants must retain their copy purchase receipt as proof of purchase. EFTPOS receipts not accepted. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in invalidation of a claimant's claim and forfeiture of any right to a reward.
12. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
13. Subject to any limitations on claims imposed by these Terms and Conditions, every valid claim received during the Claim Period will be awarded a \$10 Toyworld digital gift card that will be sent via email (as per the email address specified by the claimant on their claim form). The link to redeem the reward must be clicked by the claimant to claim their digital gift voucher within 30 days of the Claim Date.. *The gift card received will be a digital gift card that will be sent to your designated email address. This gift card is redeemable online and at participating Toyworld stores. A list of excluded stores can be found at <https://www.toyworld.com.au/pages/gift-cards>. You can select merchandise up to the value of the gift card, or above the value of the card - in which case you will need to make up the difference with an additional form of payment. Treat your gift card like cash - defaced, mutilated, altered, lost or stolen gift cards cannot be replaced, refunded or redeemed. Our gift cards are not redeemable for cash and cannot be used for payment of credit or retailer accounts. All Toyworld gift cards will be void and will not be redeemable after the expiry date which is 36 months from the date of issue and cash cannot be given on expiry and any unused balance cannot be refunded or credited. The gift card holder is responsible for the use and safety of the gift card and is liable for all transactions made. Toyworld reserve the right to change these terms and conditions of use at any time.*
14. The Promoter's decision is final and no correspondence will be entered into.

15. If for any reason a claimant does not redeem a reward by the time stipulated by the Promoter, then the reward will be forfeited.
16. If any reward is unavailable, the Promoter, in its discretion, reserves the right to substitute the reward with another reward to the equal value and/or specification.
17. Rewards, or any unused portion of a reward, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
18. Claimants consent to the Promoter using their name, likeness, image and/or voice in the event they are a successful claimant (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
19. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
20. Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically submit claims repeatedly is prohibited and will render all claims submitted by that participant invalid.
21. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
22. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the

Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in reward value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; and (f) use of a reward.

23. The Promoter collects personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Participating and submitting a claim is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.privacy.haleon.com/en-au/>. In addition to any use that may be outlined in the Promoter's Privacy Policy, if the participant opts in at the time of claiming, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All claims become the property of the Promoter. The Promoter may share PI overseas, see the Promoter's Privacy Policy for more details.
24. The Promoter is Haleon Australia Pty Ltd of 10 Darcy Street, Parramatta, NSW, 2115. ABN 68 603 310 292.
25. This promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform including Facebook, Instagram or Twitter. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.