AI-Assistants: Simplify Customer Service Workflows with GenAI

Many insurers share common customer service challenges.

Customer inquiries via phone or email.

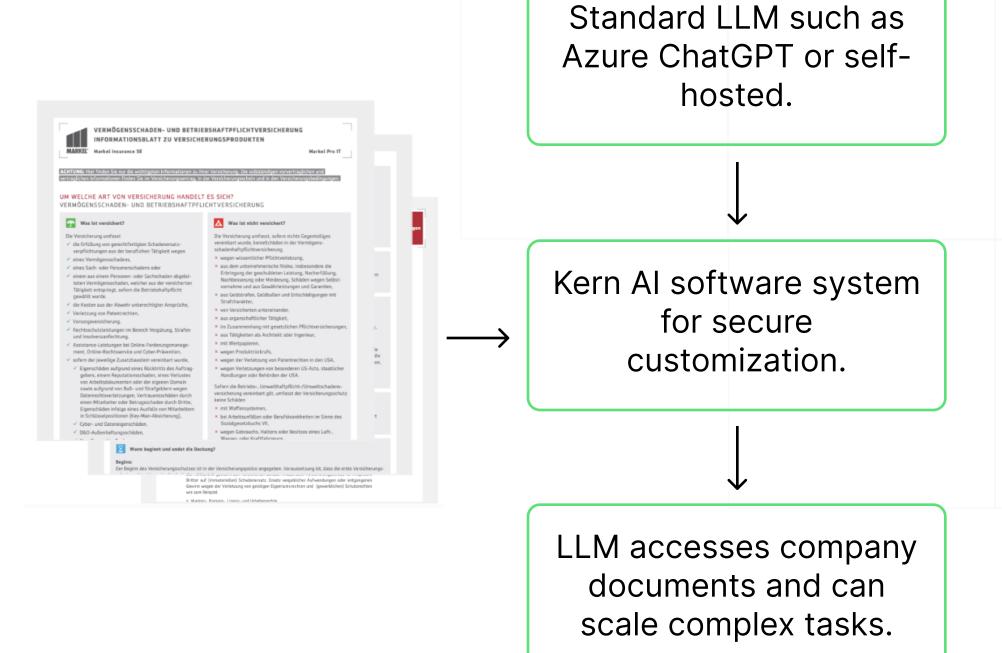First-level support needs to look up various pieces of information.

Customers wait for the response.

Basic queries can complicate and slow customer responses.

"I am a business consultant; would a side job as a lecturer be covered under my insurance?"

2.5+ minutes of research + second-level of support involvement.

Kern AI enables secure LLM development on proprietary domain data.

Standard LLM such as Azure ChatGPT or self-hosted.

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Kern AI software system for secure customization.

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LLM accesses company documents and can scale complex tasks.

Enhance your customer experience.

Cut customer response times by 75% and lessen query escalations.

Freeing up support agents for other tasks by reducing labor-intensive effort.

Test your own LLM-powered application in just two weeks.

We streamline the implementation process so organisations can test their application within 2 weeks.

We just require a few documentation examples to begin.

Kern AI