

Animal Care Services Enforcement Statistics

Animal Care Services Division 2023 Field Investigation Monthly Statistical Report	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Reports by ACOs	263	240	346	277	330	320	332	279	261	239	273	231	3391
Total Bites Reported	58	78	74	117	131	110	118	96	96	112	74	71	1135
Summons\Citations Issued	229	132	197	169	249	229	349	364	173	200	122	293	2706
Investigation Impounds	92	75	131	99	109	105	120	135	96	98	76	148	1284
Service Calls	1986	1906	2481	2486	2354	2414	2271	2091	2039	2101	2054	1904	26087

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	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Reports by ACOs	217	223	259	227	230	184	221	227					1788
Total Bites Reported	67	85	84	131	107	113	116	93					796
Summons\Citations Issued	243	84	203	112	166	190	115	177					1290
Investigation Impounds	123	55	77	113	109	96	76	105					754
Service Calls	2268	2164	2218	2003	1933	2155	1,735	2,107					14478.107

Avg Response Time:		
# of Calls		
Priority 1	1,512	4d 23h 13m
Priority 2	233	6d 1h 28m
Priority 3	170	16d 8h 42m
Priority 4	192	5d 20h 1m
TOTAL	2,107	
Avg Response Time:		6d 6h 40m

Previous Month's Response Time		
# of Calls		Avg. Response Time
Priority 1	1,271	2d 4h 37m
Priority 2	320	3d 14h 37m
Priority 3	58	4d 11h 34m
Priority 4	86	2d 20h 23m
TOTAL	1,735	
Avg Response Time:		2d 14h 7m

Number of Citations issued by Code:	Current Mo	Prev Mo
531-102 A or B - Animals At-Large	9	9
531-102 C1 - At-Large Attacks Another Animal	6	12
531-102 C2 - At-Large Attacks a Person	23	8
531-109 - Owner Responsibility for Animal Attack	15	10
531-202 - Permanent ID Required	1	2
531-301 - Rabies Vaccination Required	14	9
531-302 - Rabies Vaccination Tag Required	2	5
531-401 - Care and Treatment	92	44

Run types
Priority 1- Bites, Animal Attacks, Animal in Immediate Danger of Death, Animals Outside in Extreme Temperatures, Assist IMPD, IFD, ACO, Injured animal
Priority 2- Care and Treatment, Abandoned Animal, Stray Aggressive
Priority 3- Stray confined, owned animal running loose
Priority 4- Barking dogs, curbing, stray roam

Runs pending as of 9/2/24: 892

Animal Care Services Kennel Statistics

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Intake-Dog	467	392	480	458	452	441	470	528	443	388	370	437	5326
Intake-Cat	203	183	255	286	430	389	375	327	280	262	166	153	3309
Intake-Bird	11	10	38	14	10	27	47	9	8	16	9	72	271
Intake-Livestock	5	3	2	5	11	0	9	1	0	1	4	0	41
Intake-Other	46	33	51	65	61	46	38	55	34	56	20	30	535
Total Intake	732	621	826	828	964	903	939	920	765	723	569	692	9482
Adopted	252	271	279	241	315	390	382	326	316	236	290	240	3538
Returned to Owner	82	73	110	77	86	73	89	81	85	79	86	86	1007
Transfer	192	148	197	119	193	194	195	219	200	167	184	204	2212
Returned to Wild	0	0	1	0	0	2	1	5	3	0	2	1	15
Shelter-Neuter-Return	25	24	13	27	20	24	22	17	9	32	9	17	239
Euthanasia	87	89	109	132	153	159	120	127	125	120	86	91	1398
Missing	2	0	4	2	10	2	5	6	3	4	2	4	44
Owner Req. Euth.	22	16	22	25	30	31	34	34	22	11	21	11	279
Died in Care	52	22	29	44	41	43	73	49	33	29	21	29	465
Other	6	9	7	8	10	9	8	0	3	5	7	8	80
Total Outcome	720	652	771	675	858	927	929	864	799	683	708	691	9277

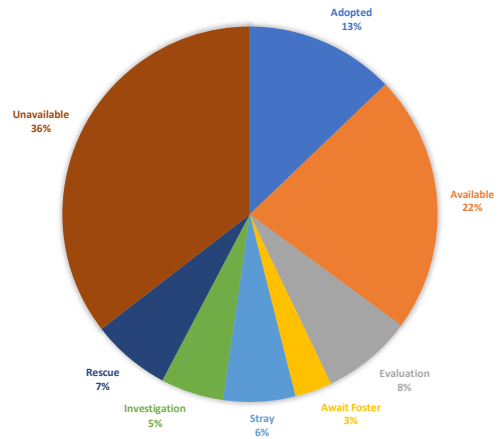
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Length of Stay (in Days)	16	19	15	15	16	20	22	21	20	23	25	22
Adoption Returns	29	29	27	39	24	30	38	25	14	23	7	14
First Day of the Month												
Animals in IACS Care	414	368	345	393	547	620	625	596	626	550	581	441
Animals in foster	99	99	122	129	222	243	202	208	198	174	163	111
Monthly Totals												
Indy CARES Diversions	129	86	126	71	119	85	47	109	96	101	93	65

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Length of Stay (in Days)	20	21	22	22	19	24	28	24	0	0	0	0
Adoption Returns	25	22	16	29	21	10	26	27	0	0	0	0
First Day of the Month												
Animals in IACS Care	447	493	472	478	518	507	513	505	454	0	0	0
Animals in foster	121	113	80	115	154	58	48	227	221	0	0	0
Monthly Totals												
Indy CARES Diversions	99	128	135	0	0	0	0	0	0	0	0	0

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Intake-Dog	436	424	418	424	434	359	385	403	0	0	0	0	3283
Intake-Cat	200	158	179	317	346	300	304	283	0	0	0	0	2087
Intake-Bird	5	5	6	37	20	0	0	11	0	0	0	0	84
Intake-Livestock	1	4	4	2	1	0	0	1	0	0	0	0	13
Intake-Other	35	28	34	88	49	0	0	37	0	0	0	0	271
Total Intake	677	619	641	868	850	659	689	735	0	0	0	0	5738
Adopted	231	187	198	205	208	324	369	402	0	0	0	0	2124
Returned to Owner	82	73	93	73	73	64	83	63	0	0	0	0	604
Transfer	159	197	133	226	209	107	117	171	0	0	0	0	1319
Returned to Wild	0	0	0	3	1	14	15	0	0	0	0	0	33
Shelter-Neuter-Return	7	15	36	44	14	0	0	13	0	0	0	0	129
Euthanasia	79	126	119	114	139	93	89	105	0	0	0	0	864
Missing	4	5	4	2	5	0	0	0	0	0	0	0	20
Owner Req. Euth.	14	17	22	16	5	3	3	2	0	0	0	0	82
Died in Care	32	7	10	28	29	28	21	24	0	0	0	0	179
Other	14	20	26	33	29	0	0	5	0	0	0	0	127
Total Outcome	622	647	641	744	712	633	697	785	0	0	0	0	5481

*Strays currently booking five weeks, owner surrenders are 4 months

NUMBER OF ANIMALS IN EACH STAGE



Live Release Rate for Dogs and Cats													
2013	65.69%	69.55%	70.51%	74.10%	70.90%	62.19%	47.15%	54.76%	55.63%	61.36%	66.43%	67.60%	63.12%
2014	74.57%	81.75%	72.99%	79.49%	79.66%	72.18%	74.67%	74.73%	68.77%	71.40%	74.67%	71.28%	74.47%
2015	79.45%	75.10%	75.06%	81.54%	81.28%	80.55%	82.95%	84.32%	84.13%	79.80%	83.00%	81.56%	81.01%
2016	83.83%	84.49%	88.94%	87.39%	88.24%	84.93%	84.17%	84.43%	84.17%	84.16%	86.18%	82.95%	85.14%
2017	83.29%	86.11%	84.46%	84.72%	86.39%	83.90%	80.57%	84.23%	88.05%	89.03%	92.93%	92.38%	86.34%
2018	87.79%	88.57%	89.81%	92.80%	92.20%	90.46%	92.17%	94.39%	89.70%	88.22%	91.30%	85.54%	90.25%
2019	87.25%	88.93%	89.29%	90.77%	88.65%	90.11%	85.08%	88.42%	89.77%	90.73%	91.29%	92.60%	89.41%
2020	92.62%	90.51%	90.75%	85.57%	89.98%	92.80%	89.82%	89.76%	89.99%	92.17%	90.32%	92.18%	90.78%
2021	92.38%	93.32%	92.49%	88.85%	90.18%	89.03%	88.39%	88.83%	91.75%	91.28%	87.16%	89.35%	90.19%
2022	91.59%	88.93%	87.75%	86.31%	83.41%	85.44%	85.04%	83.93%	88.91%	82.58%	87.70%	89.84%	86.80%
2023	88.29%	86.62%	87.32%	82.96%	81.43%	83.20%	86.48%	83.84%	84.34%	82.01%	87.30%	85.53%	84.89%

2024 Live Release Rate by Species													
All animals	85.23%	78.28%	78.90%	82.61%	79.16%	84.55%	86.78%	86.07%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	82.64%
Dogs	82.74%	77.75%	79.74%	82.55%	79.58%	82.27%	84.36%	87.09%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	81.85%
Cats	93.90%	86.36%	86.34%	89.45%	85.17%	87.60%	90.11%	89.84%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	88.53%
Dogs and Cats	86.20%	80.42%	81.68%	85.00%	81.42%	84.55%	86.78%	88.31%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	84.29%

Live release rate formula = Live Outcomes / (All Outcomes - Unhealthy or Untreatable)

Live Outcomes include adoptions, returns to owner, return to wild, shelter neuter return, transfer to rescue partners.

Unhealthy Untreatable includes animals that died (not euthanized) at the shelter, vet, on the way to the shelter, in surgery or arrived deceased and owner requested euthanasia.

All Outcomes include any animal that has an outcome date entered in Chameleon. This includes everything listed in live outcomes, unhealthy or untreatable, and deleted entries, escaped animals, and all euthanasias except owner requests.

Volunteer Board Report August 2024

New and training volunteers	2023	2024	2024- 2023	% Difference
New volunteers in orientation	18	36	+36	+100% (x2)
Total number of applications processed	64	115	+57	+89%
Total number of Volunteers in training	65	274	+281	+432%
Total number of active volunteers	191	344	+153	+80%
Volunteer Hours				
Number of hours volunteered	1,909	2,942	+1,033	+54%
Number of hours volunteered at special events (2024 Events Listed Below)	79/1,909	81/2,942	+3	+4%
Freedom for a Day Hours logged	49/1,909	200/2,942	+140	+168%
Number of External Service Hours	16	126	+110	+688% (x7)
Total hours volunteered for month	1,925	3,068	1,143	+59%

AUGUST SPECIAL EVENTS

- 6th National Night Out in Opti-Park – 12 hours
- 10th Wayne Township Public Safety Day – 6 hours
- 11th Irvington Farmers Market – 2 hours
- 21st Original Famers Market – 6 hours
- 24th Garfield Park Farmers Market – 12 hours
- 27th-28th Rally Innovation Convention – 43 hours

AUGUST EXTERNAL VOLUNTEERS:

- Friends/families of volunteers at shelter & students – 13 hours
- Indiana House Rabbit Rescue – 2 hours per day, 62 hours
- Indiana Medicaid ■ Indiana Family and Social Services Administration – 33 hours
- VCom Solutions – 18 hours

Volunteers at Opti-park



About 40 pups went on Doggy Day Outs!

At least 6 met their adopters! 4 volunteers adopted their DDO pups!



Longest stay pup Dusty
228 days!



Pax, 60 days



Jordan, 173 days



Franklin, 90 days



Community Outreach Report

August 2024

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
FACEBOOK												
Post Reach	333,800	231,500	276,700	253,000	271,500	271,500	191,400	106,400				
Content Interactions	47,600	39,500	53,000	43,300	46,900	46,900	19,100	18,400				
Followers	77,300	77,300	77,300	77,400	77,700	77,900	78,100	78,000				
Link Clicks	1,700	1,700	1,700	662	740	740	500	675				
INSTAGRAM												
Post Reach	10,500	12,000	11,700	23,500	16,100	16,100	25,100	24,379				
Content Interactions	25,200	24,300	23,300	21,300	19,700	19,700	6,200	4,600				
Followers	12,600	12,600	12,600	12,600	12,700	12,700	12,800	12,800				
TWITTER												
Followers	3,210	3,205	3,213	3,221	3,229	3,239	3,236	3,237				
TikTok												
Followers	75,382	75,058	74,777	74,538	74,262	74,262	73,700	73,400				

August Media Coverage

- WTHR Pet Feature (2)
- Axios Pet Feature (2)

Animal Care Services Vacancy Report

Title	Total Positions	Trained Employees	Employees In Training	Start Date Pending	Left to Fill	Percent Vacant
Administrator	2	2	0	0	0	0.00%
Deputy Director	1	1	0	0	0	0.00%
Volunteer Coordinator	1	1	0	0	0	0.00%
Public Information Officer	1	0	0	1	0	100.00%
Total Administrative Team	5	4	0	1	0	20.00%
Adoption Coordinator	1	0	0	0	1	100.00%
Full Time Adoption Counselor	6	0	2	0	4	66.67%
Part Time Adoption Counselor	2	1	0	0	1	50.00%
Total Adoptions Team	9	1	2	0	6	66.67%
Rescue Coordinator	1	0	1	0	0	0.00%
Community Cat Coordinator	1	0	0	0	1	100.00%
Foster Coordinator	1	0	0	1	0	100.00%
Total Coordinator Team	3	0	1	1	1	66.67%
Indy CARES Coordinator	1	0	1	0	0	0.00%
Indy CARES Case Specialist	2	1	1	0	0	0.00%
Total Indy CARES Team	3	1	2	0	0	0.00%
Animal Control Officers	23	15	4	0	4	17.39%
Customer Relations Officer- Full Time	1	1	0	0	0	0.00%
Customer Relations Officer- Part Time	1	0	0	0	1	100.00%
Enforcement Manager	1	1	0	0	0	0.00%
Enforcement Supervisor	3	2	0	0	1	33.33%
Total Enforcement Team	29	19	4	0	6	20.69%
Kennel Manager	1	0	0	0	1	100.00%
Kennel Shift Leader	2	1	0	0	1	50.00%
Kennel Techs (1 on light duty)	19	12	1	1	5	31.58%
Part Time Kennel Techs	3	0	0	0	3	100.00%
Total Kennel Staff	25	13	1	1	10	44.00%
Medical Manager	1	1	0	0	0	0.00%
Medical Shift Leader	1	1	0	0	0	0.00%
Veterinary Assistant	4	3	0	0	1	25.00%
Veterinary Assistant II	4	1	0	0	3	75.00%
Veterinarian	1	0	0	0	1	100.00%
Total Medical Staff	11	6	0	0	5	45.45%
Total ACS Staff	85	44	10	3	28	36.47%

As of 9/2/2024