

Nextthink Customer Success Managers

Dedicated to Drive Adoption and Value on Your Customer Journey.

Reach your goals faster and achieve more than you realized with a customer success manager to guide your success throughout your Nextthink customer journey.

Every customer works with the customer success team and benefits from Nextthink’s customer-first strategy. Eligible customers work with a dedicated customer success manager for a proactive relationship to help you meet your milestones and recognize the full value of Nextthink to your organization.

Hundreds of Nextthink customers benefit from their partnership with a customer success manager for long term success.



Enriching Your Customer Journey

- Drive value with tailored Customer Success Plan (CSP)
- Increase Nextthink Adoption by monitoring usage and activities
- Share best practices and demonstrate results with the Value Tracker
- Provide regular updates on product information and events
- Coach customer to overcome potential blockers to adoption or value realization
- Deliver regular customer reviews with key stakeholders and build solid customer relationships
- Measure customer satisfaction and facilitate access to the relevant resources when needed

Contact Us

Reach out to us to learn more about how Nextthink customer success managers can drive your continuous improvement and long-term success with Nextthink.

Customer Success Resources

Support, training, best practices, resources and peers for every step of your DEX journey.

Nextthink Learn

Role-based interactive training courses to help you excel with Nextthink.

Nextthink Community

Connect with users to exchange ideas, learn and network.

Nextthink Documentation

Access product resources, including user manual, installation and configuration guides and much more.

Nextthink Library

Leverage 100+ ready to use content packs and integrations to enhance Nextthink.