Nexthink Splunk Connector

End-user insights to harness IT proactivity

IT PROACTIVITY WITH END-USER INSIGHTS

High-performing organizations are realizing that IT operations must become more user-centric. Research shows that amongst those organizations monitoring IT services from the user perspective, 41% improve their success rate in preventing performance issues and 55% improve the value of IT to their business. The end-user perspective helps organizations become more proactive, leading to less incidents, faster issue resolution and optimized employee satisfaction and engagement.

With Nexthink, your Splunk platform is enhanced with real-time insights to better understand the service experience. Your current Splunk platform may have your systems-centric IT infrastructure covered but lacks the visibility into users' access to services, applications and data on any device and in any location. We help IT organizations operate with full visibility and transparency to enhance IT operations, safeguard their security and compliance and optimize end-user productivity.

NEXTHINK SPLUNK CONNECTOR SOLUTION

With our Nexthink Splunk Connector, Splunk is populated with end-user IT event data (e.g., failed connections, system crashes) in real-time. Our highly configurable Connector enables IT organizations to:

- Obtain historical and granular views of end-user activities and endpoints
- Customize events, including their associated NXQL queries
- Map dependencies between Splunk-Nexthink data fields
- Gain precision with time configuration for data querying

Complete your IT environment visibility with an end-user perspective and make IT decisions that have the most business impact to your most critical stakeholders—your business consumers.
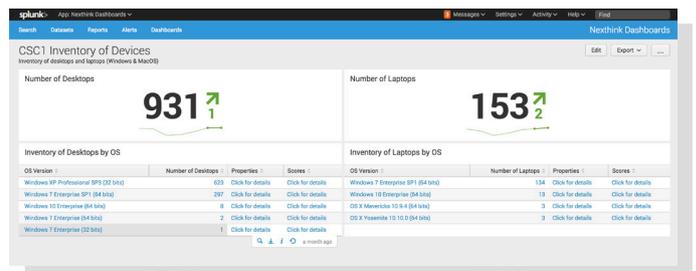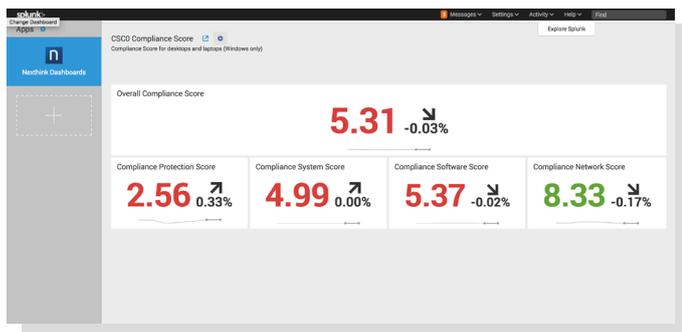
USE CASES

- IT Operations
- Security & Compliance
- Proactive Change Management

COMPATIBILITY

- Splunk Instance 6.5+
- HTTP Event Collector

REQUIREMENTS

- Nexthink Splunk Connector
- Nexthink Analytics V6.7+
- Nexthink Integrate
- Nexthink Splunk Add-On (optional)

| Enhance your Splunk data for business productivity

01. Accelerate security detection and response

Continuously monitor and manage the status of your endpoint compliance. Trustworthy compliance data and dashboards are readily available so that you can instantly see and fix non-compliant devices.

- ✔ Detect non-compliant license usage in real time
- ✔ Analyze dangerous binaries, at a glance
- ✔ Understand compliance status of laptops and desktops, at any given time

02. Faster incident investigations

Resolve incidents faster with real-time and accurate endpoint data for precise classification and rapid problem diagnostics.

- ✔ Retrieve end-user device-specific information, at a glance
- ✔ Optimize problem diagnosis with real-time investigative data
- ✔ Verify critical services are running

03. Proactive change management

Take a proactive approach with a clear understanding of potential business impacts, before they happen.

- ✔ Identify endpoints and users impacted by potential changes
- ✔ Continuously monitor key performance indicators of assets impacted
- ✔ Get immediate visibility of potential side-effects of changes

LEARN MORE

Our Nexthink Splunk Connector is part of our effort to ensure the best end-user experience across the digital ecosystem. It can be accessed through Nexthink Integrate—our integration module that is part of the Nexthink platform, the most comprehensive solution for digital experience management for enterprises. Visit us at www.nexthink.com