



I NDIANAPOLIS FIRE DEPARTMENT

2021 ANNUAL REPORT



CONTENTS

- 02 Welcome
- 03 IFD Mission & Values
- 04 Organizational Chart
- 05 Merit Board
- 06 Firefighters Local 416

07 OFFICE OF THE CHIEF

- 08 CFO
- 09 Media Relations
- 10 Indiana Task Force 1
- 11 Health & Safety
- 12 Peer Support / Chaplain Services

13 ADMINISTRATION BUREAU

- 13 Personnel / Pension / Scheduling Coordinator
- 14 Information Technology
- 15 Recruitment
- 16 Training

17 LOGISTICS BUREAU

- 18 Support Services
- 18 Fleet Services /Facilities
- 20 Quartermaster / Air Program Management

21 COMMUNITY RISK REDUCTION BUREAU

- 21 Communications
- 22 Planning
- 22 Emergency Management
- 23 Fire and Life Safety
- 23 Public Education
- 24 Inspections / Plan Review
- 25 Fire Investigations

27 OPERATIONS BUREAU

- 28 Emergency Medical Services
- 29 Special Operations
- 31 Response Totals



SERVING THE CITY OF INDIANAPOLIS

Mayor Joe Hogsett



To the men and women of the Indianapolis Fire Department;

The people of our city take pride in this community -- as it is a beautiful place to live, work, and raise a family. But that sense of civic engagement would not be possible without your dedication

to maintaining the health and safety of our city. The Indianapolis Fire Department is a cornerstone of this community, and it is thanks to you that Indianapolis is such a great place to call home.

As mayor, I'm aware that new challenges arise every morning, but there's an immeasurable sense of comfort knowing that you are ready to face those head-on, should the call come. Without your service, Indianapolis would not be the city you see today. We are thriving in ways once unprecedented.

On behalf of all who live in Indianapolis, we are grateful for your service. You have the full support of my administration. We look forward to continuing to serve Indianapolis alongside you.

The IFD is a cornerstone of this community.



Chief of Fire Ernest Malone



The City of Indianapolis and the Indianapolis Fire Department (IFD) welcomes you. Serving both residents and visitors to our great city has been our primary mission for 162 years. The strong tradition of the IFD is carried proudly by the 1,249 sworn members and our talented 80 member civilian staff.

Indianapolis is an outstanding community that is recognized as a great place to call home. Hailed as not only the 16th largest city in America and home to a diverse population, the city attracts millions of visitors annually. The IFD fire service district covers 285 square miles including downtown Indianapolis and surrounding areas.

As an internationally accredited organization, the Indianapolis Fire Department is a performance driven, full service, all hazard mitigation, public safety agency. Our organization's mission statement is "Protecting lives, property and the environment while serving our community with courage, commitment and compassion." We accomplish this by providing CPR - courteous, professional and respectful care to the citizens and visitors of Indianapolis. Our duty to protect the community has not lessened and continues to grow in complexity, hazard and risk. This is a responsibility that as public safety professionals we proudly accept. The people we serve are depending on us. We won't let them down.

Our department is organized to provide the resources necessary to meet the needs of the community at the highest level of proficiency and attainable quality. Responsive public safety

services provided by committed IFD personnel build community equity and go a long way in determining the level of trust our citizens have in our organization.

Each time you see a man or a woman wearing our uniform, you are seeing a public servant who is highly trained and deeply committed to keeping you and your family safe. We truly embrace the sentiment that in the IFD, it is "Our Family Serving Your Family."

The IFD has become a more efficient, data driven, better equipped and higher performing organization than we were prior to entering the accreditation process. Accreditation was achieved through the Center for Public Safety Excellence (CPSE) and administered by the Commission on Fire Accreditation International (CFAI). In moving IFD forward, we will continue to value the traditions of the past, effectively address the issues of the present and embrace the challenges of the future.

I am honored to be the chief of an outstanding, progressive fire department such as IFD. I believe the professional manner in which the men and women of this department perform their duties is second to none, and I am proud to serve with them.

It is with great pleasure that I present the 2021 Indianapolis Fire Department Annual Report to Mayor Hogsett, the citizens of Indianapolis and our firefighters. I hope you enjoy looking through the information and photographs included in this overview of IFD's activities in 2021. Take care and be safe.



IFD MISSION & VALUES

Motto

“Our Family Serving Your Family”

Mission Statement

Protecting lives, property and the environment while serving our community with courage, commitment and compassion.

CPR

Providing courteous, professional and respectful services to the citizens and visitors of Indianapolis.

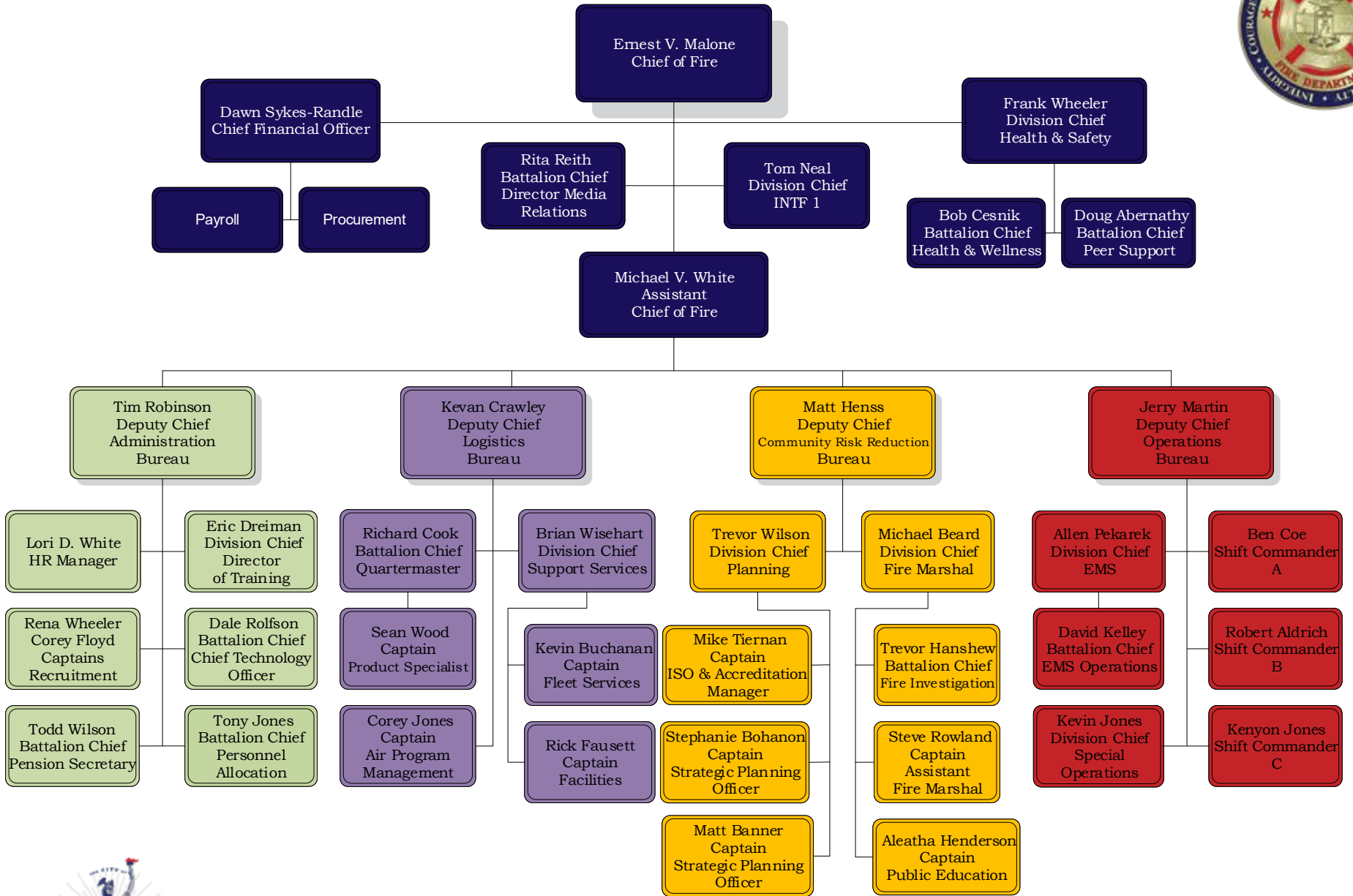
Success Indicators

- Serve Our Customers
- Run The Business
- Manage Resources
- Develop Our Employees

IDEAL Values

Integrity **D**iversity **E**xcellence **A**ccountability **L**eadership

ORGANIZATIONAL CHART



“Our Family Serving Your Family”

City of Indianapolis

CIVILIAN FIRE MERIT BOARD

INDIANA CODE OF ORDINANCES SECTION 252-201

The Civilian Fire Merit Board (merit board) is a panel comprised of six members, four civilians appointed by the Mayor and two civilians elected by active members of the department (typically IFD Retirees). The merit board is responsible for reviewing all personnel actions associated with the fire department including hiring, termination, promotions, demotions and disciplinary actions.

Board members must be a registered Marion County voter and commit to serve a 2-year term. They may be re-appointed or re-elected for successive terms. The IFD Chief is an ex-officio member of the merit board, meaning without voting power. The board holds monthly meetings and special executive meetings when needed.

City Legal Attorney Joseph Brinkman provides counsel and HR Manager Lori White provides

record keeping for the Board. Local 416 usually has representation at each meeting. Under the Merit Law, the merit board may be called upon by the Chief to weigh in on matters regarding application, hiring, eligibility, promotion, appointment, reinstatement, termination, leave, vacation or injury.

Members of the Merit Board are truly supportive of the IFD. They do not take their positions lightly and have a genuine interest in the department and its role in the community. They often go out of their way to attend or participate in events such as the promotion ceremony, Fire Ops 101, graduation ceremony, open houses, smoke alarm blitzes and the annual recognition ceremony. More than just participants on the board, they are truly interested in what IFD Firefighters do each and every day in service to the city.



Tom Miller (IFD Ret.)
Board President



Dan Fagan
Board Vice-President



Barry Baker (IFD Ret.)
Board Secretary



Joseph Brinkman
City Legal Attorney



Stanley Smith
Board Member



Anthony Overholt
Board Member



Amy Levander
Board Member



Lori White
Record Keeping

FIREFIGHTERS LOCAL 416

INTERNATIONAL ASSOCIATION OF FIRE FIGHTERS

Firefighters Local 416 (L416) is the labor management liaison with the City of Indianapolis. L416 is involved in negotiation for salaries and benefits for its members. The Local also manages the Survive Alive Program, The Indianapolis Firefighters Museum and Fallen Firefighters Memorial. In addition, L416 is actively involved with the Muscular Dystrophy Association and sponsors many family friendly events throughout the year, such as the Easter Egg Hunt, Family Picnic and Christmas Party.



The bell pictured is the first fire bell in the city. Cast in Cincinnati, the bell was purchased through public contributions and installed in 1872 in old Engine House 11 (the Eastern Station), located at 1030 E. Washington St. Old-timers recall placing a coffeepot in front of the firehouse where the public would drop coins for the purchase of the bell.

In 1948, the bell was loaned to the Christian Park Reform Church and was returned to Local 416 on February 15, 2013. With a generous donation from the Old Timers Club, the bell has been restored by IFD Firefighters Ryan Feeny and Gerald Schneidt and placed on St Clair Street near the Bronze Firefighter, honoring our members for their service during the pandemic.

On October 6, 2021, the historical bell was once again ringing during the Annual Reading of the Names Ceremony. The tradition of sounding a bell reflects honor and respect for those who have given so much and served so well.



Hank Harris
L416 President



Shannon Whiteley
L416 Vice President



Shawn Cross
L416 Secretary



Ron Kautsky
L416 Treasurer



Mike Scott
IFD District President

OFFICE OF THE CHIEF

CHIEF OF FIRE
ERNEST MALONE

The IFD has four bureaus reporting directly to the Chief of Fire. These include Administration, Logistics, Community Risk Reduction and Operations. Each bureau is led by a deputy chief officer whose ability to successfully reach goals and produce positive outcomes is enhanced by the quality of the personnel which with they work. Additional direct reports include the Assistant Chief of Fire, Chief Financial Officer, Media Relations, Indiana Task Force 1 (IN-TF1) and Health & Safety. The administrative personnel working in each of these areas is made up of both sworn and civilian employees. Each is dedicated to providing the best possible service to the citizens and visitors of our community while also attending to the needs of firefighters.



The department has 44 stations divided into seven strategically placed battalions. An organization made up of men and women with diverse cultural backgrounds, our department members work closely with city residents, businesses and stakeholders. Our successful partnerships come by maintaining strong relationships through meaningful interaction and by listening to neighborhood needs well beyond emergency response. No matter where your interests lie within the fire service, IFD has skilled professionals ready to serve.

Twenty years ago, our nation suffered an attack unlike any other since Pearl Harbor. Americans watched in horror as the terrorist attacks left nearly 3,000 people dead in New York City, Washington, D.C., and Shanksville, Pennsylvania. 343 FDNY firefighters were killed in the World Trade Center on September 11, 2001. Since then, hundreds more have died from illnesses related to their response and recovery effort. From mental health to cancer, those who worked at ground zero firsthand continue to face the physical and emotional toll exacted by the attack.

The enduring power of the September 11th attacks is clear: an overwhelming share of Americans who are old enough to recall the day remember where they were and what they were doing when they heard the news. Yet an ever-growing number of Americans have no personal memory of that day, either because they were too young or not yet born. We pause to reflect on that somber event, in remembrance of those we have lost and in solidarity with those affected in a multitude of ways. We have been changed, all of us, both as a nation and as members of the IFD. As we commemorate, mourn, or spend time in reflection, IFD and the firefighters who make up our organization remain steadfast in their dedication to protect and serve the citizens of Indianapolis. We Will Never Forget.



OFFICE OF THE CHIEF
FINANCE

CHIEF FINANCIAL OFFICER
 DAWN SYKES-RANDLE

The Finance Division operates as a liaison for the IFD regarding all fiscal matters. The primary responsibility is the creation and management of the department’s annual budget per the City County Council and Office of Finance Management (OFM) guidelines. The division also handles contract administration, grant oversight, payroll management and procurement.

PROCUREMENT

IFD’s centralized procurement team maintains purchasing functions for all IFD divisions. There are three individuals that manage each phase of the purchasing process which includes the following:

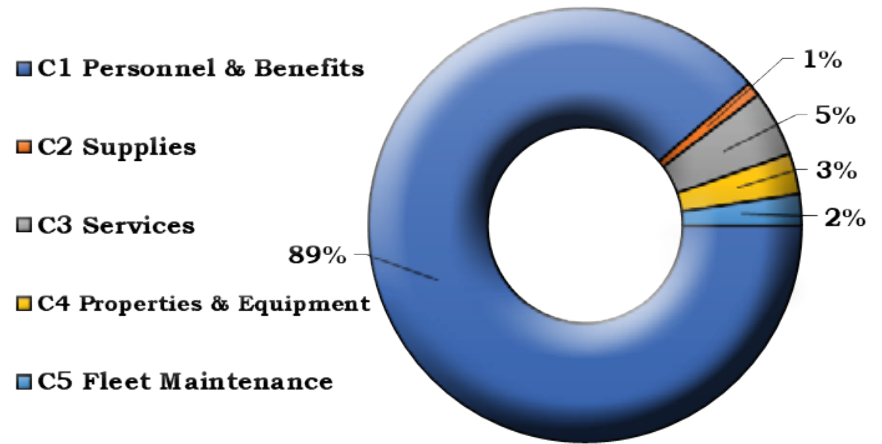
- prioritize purchases
- generate purchase orders
- track receivables
- coordinate with accounts payable
- maintain positive vendor relationships

Responsibilities include creating and managing the annual budget, procurement and payroll management

PAYROLL

IFD Payroll serves as liaison to City Payroll and employees within the IFD. The payroll manager maintains the database, accounting and staffing systems for all of the department’s employees to ensure accurate compensation for each active firefighter and civilian employee.

GENERAL FUND BY CHARACTER



2021 IFD Budget

Item	General Fund	Grant Fund	Fire Cumulative Fund	Pension Fund	MECA Fund	Totals
Character 1	\$152,452,735	\$10,069,251	-	\$27,707,307	\$3,032,656	\$193,261,949
Character 2	\$2,084,505	\$268,686	-	-	\$23,550	\$2,376,741
Character 3	\$7,969,230	\$1,583,100	\$1,055,500	-	\$64,870	\$10,672,700
Character 4	-	\$2,847,545	\$3,779,603	-	\$21,600	\$6,663,748
Character 5	\$4,995,914	\$40,000	-	-	-	\$5,035,914
Totals	\$151,781,566	\$14,808,582	\$4,835,103	\$27,707,307	\$3,157,676	\$218,011,052

MEDIA RELATIONS

BATTALION CHIEF
RITA REITH

Media Relations is the vital connection between the media, the public and the fire department. It is the goal of the Media Relations Office and the Public Information Officer (PIO) to provide a seamless flow of information regarding incident responses, programs, events, and services offered to the 892,000 residents and businesses in the IFD's 285 square mile coverage area.

The PIO handles the local, national and international media on incident responses as well as conducts press conferences and provides media releases. The PIO, on call 24/7 365, documents the department's work by curating visual content which includes photos and video for media, social media, historical use, firefighter training and investigations.

Social media is a primary tool used by the PIO to communicate firefighter operations, strategic information, department initiatives, events, and important safety programs sponsored by the IFD. Follow IFD_NEWS on Twitter, Instagram, Facebook, YouTube, Next Door and Tik Tok.



Committee leadership for the annual IFD Awards Banquet and Fire Police & Deputy Sheriff Awards is required of the PIO in addition to planning official events such as ground-breakings, station dedications and promotion and longevity ceremonies. Months of advance planning are required for the PIO regarding corporate and neighborhood events to allow citizens to engage and form positive relationships with the firefighters that serve them.

Coordinating public relations through event planning is a function of the Media Relations office as well. Activities such as Clothe-A-Child, Fill the Bell, Indianapolis Black Firefighters Association (IBFA) Christmas at the Firehouse, St. Patrick's Day, Fire Department Instructors Conference (FDIC), and Fire and Life Safety community events, require a full partnership between the PIO, event coordinators and the media.

Follow IFD_NEWS on Twitter, Instagram, Facebook, YouTube, Next Door and Tik Tok.



TASK FORCE 1

DIVISION CHIEF
TOM NEAL

Indiana Task Force One (IN-TF1) is one of 28 highly trained Department of Homeland Security (DHS) and Federal Emergency Management Agency (FEMA)-sponsored Urban Search and Rescue (US&R) teams in the United States. The Task Force, in existence since 1992, has grown into an elite team capable of deploying anywhere in the continental United States with excellent equipment and highly trained search and rescue personnel. In its 30-year history, IN-TF1 has seen operational deployments nationally to Oklahoma City in 1995; the World Trade Center 2001; most recently to Surfside, Florida for the Champlain Tower Collapse and Mayfield, Kentucky at the collapse of the Mayfield Consumer Products facility in 2021. Locally the Task Force has responded to Lafayette, Evansville, Henryville and Indianapolis for tornado events. Throughout its history, the team has deployed 56 times to disaster events across the United States and its territories.

In 2021, the Task Force had a busy year filled with three very different activations during the COVID-19 Pandemic. The pandemic has brought many additional challenges in meeting the FEMA US&R program guidance on COVID-19. Team members had to be tested prior to deployment and again on return home from a mission. At the end of the year, FEMA mandated only vaccinated members would be allowed to deploy.

On June 30th, the team was activated for the Champlain Tower Collapse in Surfside, Florida. This deployment was the first deployment since the World Trade Center where the team would conduct search operations to locate the unaccounted residents of the condo building. The

team had a very successful deployment working hard for 16 days, marking one of our longest deployments conducting operations. Despite having team members testing positive for COVID-19 upon returning, it was a deployment with many successes on how the team operated in a very stressful and dangerous environment.

The long-awaited hurricane season was slow to get going until hurricane Ida. The team was sent out the door as a Type

III Task Force to our home away from home, Louisiana. The storm approached the Louisiana coast as a Type IV hurricane but weakened as it made landfall. The team conducted wide area search operations and collected data points utilizing the Survey123/Quickcapture software tool, which would provide the State of Louisiana and FEMA the information needed to develop a disaster declaration. They did an excellent job and were sent home after successfully completing all assigned tasks.

A very strong storm system moved through the Midwest in December spawning multiple tornados on a Friday night and causing catastrophic damage throughout multiple states. IN-TF1 would be activated as a Type III team deploying to Mayfield, Kentucky where a candle factory took a direct hit with dozens of individuals still reported missing inside. Again, the team operated at the highest level and conducted operations on our second collapsed structure of the year. The team worked to clear the building using crane operations and conducted secondary searches until it was determined, with high confidence, that no one else was unaccounted for in the structure. IN-TF1 completed operations in Mayfield and were then sent to Dawson Springs to assist OH-TF1 with wide area search operations. After one operational period in Dawson Springs the team was staged at Murray State University and would later be demobilized and returned home.



HEALTH AND SAFETY

DIVISION CHIEF
FRANK WHEELER

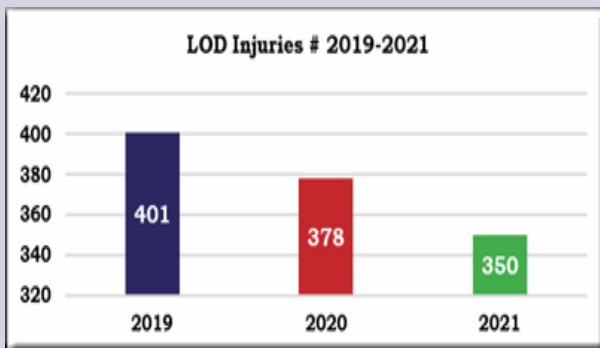
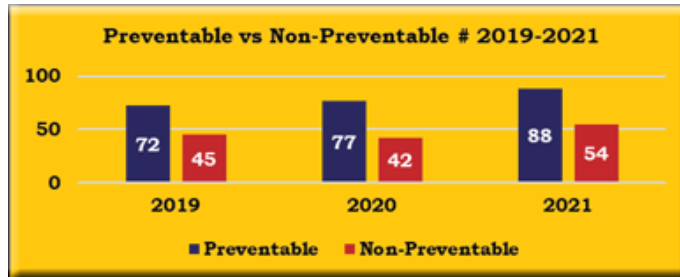
The mission of the Health and Safety Division is to provide support to the department for operational safety, occupational health, physical fitness, and behavioral health. The division places emphasis on accident and injury prevention while responding to and caring for firefighters' needs.

In 2021, the COVID-19 virus continued to present challenges and fluxuated its number of increases and decreases in infections. Throughout the year the division continued its mission to provide for firefighters' safety needs.

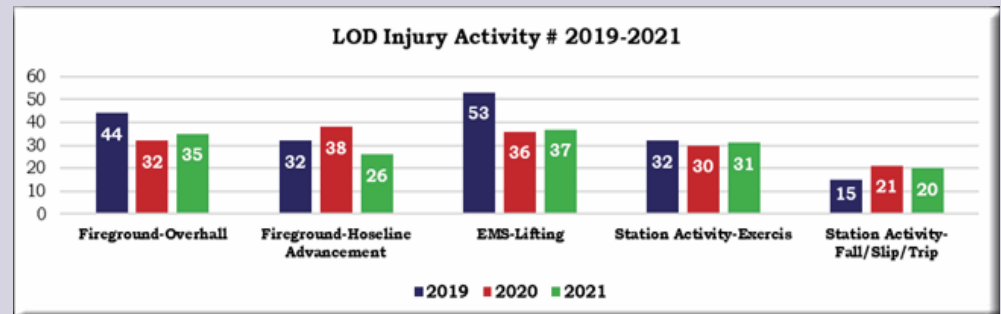
OPERATIONAL SAFETY

An increase in department vehicle accidents (DVA) occurred from 2019-2021. The division will continue to focus on reducing the number of preventable accidents in 2022 with active participation from the Accident Review Board (ARB), the new Defensive Driving Program and continued education through data collecting and reporting. Preventing DVAs help with firefighter/civilian safety as well as preserving resources.

	2019	2020	2021
A	36	31	51
B	33	33	37
C	33	40	36
Admin	15	15	18
Total	117	119	142



In 2021, there were a total of 350 firefighter injuries. This represented a decrease of 8% from 2020 and decrease of 14% from 2019. Injury prevention remains a top priority and additional initiatives will continue in 2022.



The Health and Safety Committee (HSC) is responsible for reviewing issues related to firefighters' health and safety. The HSC serves the

Chief of Fire in an advisory capacity on matters promoting positive changes for firefighter safety. In 2021, the HSC was tasked with several important items including new standard operating procedures (SOPs) and new specifications for firefighting gear and apparatus. Through the use of sub-committees, the HSC made several recommendations to Chief Malone for the betterment of the department.

The Administration Run Car (ARC) program utilizes administrative personnel to supplement Safety Chiefs who are at the ER/clinic managing the needs of an injured firefighter. In 2021, the ARC had 28 responses to the emergency room ensuring each firefighter's care was managed properly and that all follow-up information was communicated to the IFD Occupational Health Specialist.

OCCUPATIONAL HEALTH

Occupational Health administers the Worker's Compensation Plan (WCP) for the department. If an injury or illness is determined to be line-of-duty, the WCP Coordinator coordinates with the third-party administrator (Broadspire) and IFD Human Resources to assist with the health needs of the firefighter. Even though there was an overall reduction in injuries in 2021, Occupational Health will continue to focus its resources on improving injury prevention.

PUBLIC HEALTH SPECIALIST

The Public Health Specialist (PHS) is focused on improving overall firefighter well-being. Throughout the pandemic, firefighter testing and documenting, remained a priority, increasing during peak months.



The PHS directed additional programs. A risk management policy was researched and developed, along with work on mutual aid and vacant structures. By mid-summer, work began on developing a Fit for Duty Newsletter with the first issue released in October. Well-being, fitness and healthy cooking videos are included monthly. Two recruit classes participated in sleep education and nutrition programs. Injuries were tracked and evaluated for future preventative measures. The Diabetes Prevention Program began phase one (research). Surveys were created and distributed for several initiatives including the nutrition presentation, cooking videos,

the command van and health information. IFD's internal website, IFD Resources, expanded to include pages for firefighters to easily access information. Documents such as Healing in Times of Loss and Alcohol Recovery are two resources available on this site.

PEER SUPPORT

Peer Support had several noteworthy accomplishments throughout the year. The first was a joint effort with Peer Fitness offering weekly yoga and meditation classes to the recruit classes, both receiving positive feedback on how impactful those sessions were for their mental health. Peer Support also created a Family Day for the families of recruits during the academy. Family members were grateful to learn about mental health, addiction warning signs and resources IFD provides firefighters. Peer Support has since received family requests allowing for early firefighter intervention. For firefighters needing mental health and/or addiction treatment, new relationships were fostered with The Recovery Centers of America RESCU Program (residential addiction treatment program in Indianapolis), Save A Warrior (free 72-hour trauma retreats in Ohio and California) and Aware Recovery Care (a 52-week in-home addiction recovery program). Additionally, The Chateau Recovery Center in Utah and the Shatterproof First Responders Program in Florida offer extended onsite holistic healing approaches treating mental health, trauma and addiction recovery.

CHAPLAIN SERVICES

Chaplain Services is comprised of one full-time and three additional chaplains representing various denominations. The primary function of Chaplain Services is to comfort, support and counsel those who are affected by a traumatic incident. This may be personnel within the fire department or include civilians who suffer the effects of fire or other tragic events. Department members may go to the Chaplain for counsel, support and encouragement, regardless of faith or personal belief, with discretion and confidentiality. Additionally, the Chaplains participate in various public events and ceremonies such as promotions, recruit graduations and memorial services.



FITNESS



Firefighters recovering from COVID kept the fitness staff active with strength and conditioning. Twenty-one shift level Peer Fitness Trainers (PFTs), including 5 new PFTs in 2021, provided incumbent firefighters recovery resources. The fitness staff was also engaged with two recruit classes throughout the year. The staff developed musculoskeletal injury exercise programs and a new Needs Assessment Program

was created for individualized care since "one size does not fit all". The needs assessment helps the staff identify additional firefighter concerns for more specific assistance like FMLA, respite care, social worker, chaplaincy, peer support or financial counseling. The Fitness staff, with the assistance of the Public Health Specialist, also began creating a video library including exercises and nutrition. These videos serve as additional resources firefighters can tap into to assist with their fitness and health goals.



ADMINISTRATION BUREAU

DEPUTY CHIEF
TIM ROBINSON

The Administration Bureau is responsible for all Human Resource (HR) functions including the oversight of personnel records, recruitment, hiring, training and promotions. Additionally, the Administration Bureau is responsible for Personnel Allocation, Information Technology and Pension Services.

PERSONNEL

The Personnel Division meets the needs of the 1249 sworn and 80 civilian employees. Personnel is also responsible for recruiting and selecting sworn and civilian employees, administering promotion processes, receiving requests for and granting internal transfers, managing the random drug testing program and maintaining the personnel, medical and leave records of all employees. In a continuing effort to promote and protect the health and safety of IFD Firefighters, the HR department schedules annual personal fitness evaluations (PFEs) and work performance evaluations (WPEs) for all sworn personnel.

HUMAN RESOURCES

In January 2021, the Fire Merit Board certified a hiring list of 1,029 qualified applicants, conducted background investigations and extended 118 conditional offers of employment for recruit classes #86 and #87. Fifty-eight recruits were sworn in on February 22, 2021, and sixty more were sworn in on October 25th. HR also on-boarded 34 Beech Grove firefighters.



PROMOTION LIST

Per fire merit law, a promotion list is valid for three (3) years from the date the list was certified by the Fire Merit Board, or until a new list is certified in its place. The HR Division selected a vendor and started accepting applications for the 2021 promotion process on October 1, 2020. The current list was certified May 26, 2021, and will be in place until May 2024, or until a new list is approved by the merit

board. As of December 2021, 76 firefighters have been promoted to higher merit rank from the current list, (3 Battalion Chiefs, 16 Captains, and 57 Lieutenants).

PENSION

The Pension Office is constantly striving to provide the best possible customer service to all members. Every effort is made to maintain open lines of communication between all 2,323 members, (1,183 retirees, 1,140 active members) so everyone is receiving consistent information.

The department's pension fund is dedicated to serving retired firefighters and their dependents. IFD is committed to the enforcement of laws protecting the pension fund and to educating active members in preparing for retirement.

In 2021, forty-seven members retired, 3 resigned and 1 was terminated. The Pension Office stays on top of changes affecting membership and continues to work with city officials, Local 416 as well as INPRS to provide members with the best service possible.

PERSONNEL ALLOCATION

The Scheduling Coordinator works closely with all divisions to identify department-wide scheduling needs. The Scheduling Coordinator manages the IFD Training Calendar and Telestaff to schedule programs, trainings and meetings in a manner that minimizes the impact on daily operations. The schedule is created based on established guidelines, departmental priorities, operational limits and training request submission dates.

Telestaff is an application used for personnel staffing, special event scheduling and overtime tracking. The Scheduling Coordinator provides support to Telestaff users on data entry and collaborates with the I.T. Division to identify and resolve issues. Other responsibilities include developing and running reports, checking schedule conflicts and tracking certification data.



INFORMATION TECHNOLOGY

BATTALION CHIEF
DALE ROLFSON

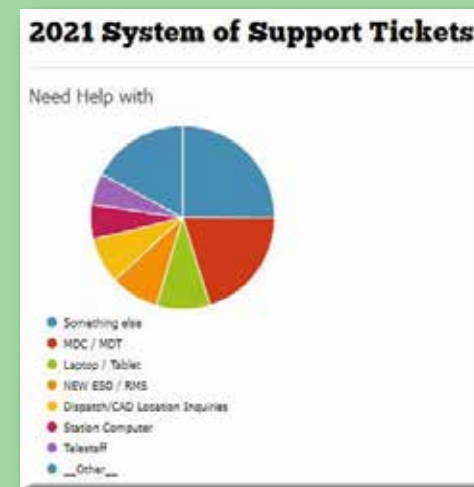
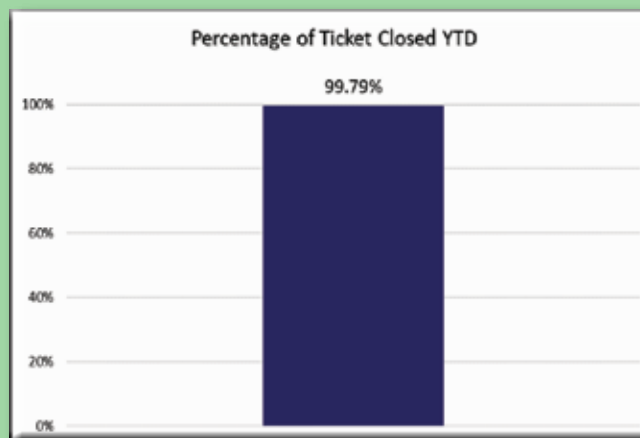
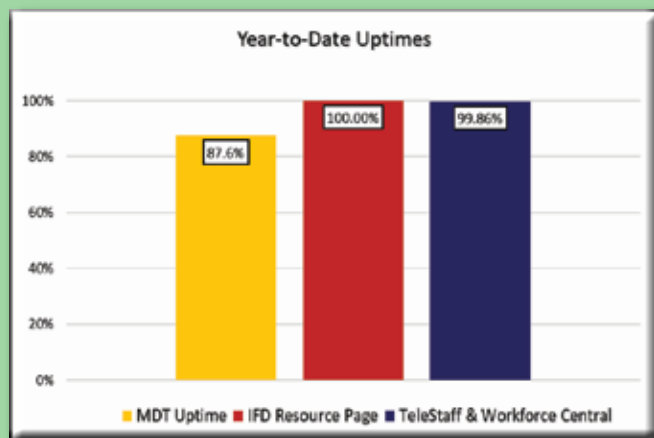
The Information Technology Division (IT) is responsible for all hardware and software that operates within the department. This includes fire, personnel and payroll records management, internally licensed software, enterprise level software, learning and content management systems, mobile data terminals for emergency apparatus and emerging technologies.

Information Technology is responsible for over 300 PC workstations that include laptops, desktops, and their printers distributed among stations and administrative personnel. Additionally, I.T. supports 174 mobile data terminals (MDTs) and mobile data computers (MDCs) that provide dispatch information to emergency apparatus.

In 2021, a solid foundation of prior accomplishments and a focus on the future set the pace for continuous development and improvements. IT redesigned the IFD Resources website, worked on the technology needs at the new Training Academy and Station 46, analyzed and installed new units for all apparatus and vetted RMS and alerting software.

IFD Resources Website

The IFD Resources website provides firefighters an easy access, user-friendly format to support a variety of work functions. The site can be used to submit apparatus maintenance tickets, document SCBA checks, request supplies, track workouts and many other tasks.



RECRUITMENT

CAPTAINS RENA WHEELER,
COREY FLOYD & WILLIE THOMPSON

Unlike other professions, the hiring process to become a firefighter is lengthy and applicants must understand how the process fits together in order to be successful. Potential recruits are given information regarding the written exam, oral interview, Candidate Physical Abilities Test (CPAT), psychological evaluation, medical exam, driver's history and criminal background checks, and the aerial ladder climb. They also receive information about salary, benefits, pension information, rewards and risks associated with being an IFD firefighter. The recruiters also serve as mentors to many applicants.

The recruitment office developed a database in 2021 allowing for

the evaluation of recruitment efforts. The database will allow the department to capture information pertinent to ensuring the agency's demographics mirror the make-up of our city. Recruitment outreach is attained by attending job/career fairs, community day events, military personnel events, outreach to local colleges and universities, and Public Safety Career Day events hosted by IUPUI.

Indianapolis Public Schools (IPS), the Indy Public Safety Foundation (IPSF) and IFD have joined to create a unique opportunity for students to gain insight into the fire service. The results of this partnership are the Fire Rescue and Cadet programs, which allow students to train like firefighters.

FIRE RESCUE PROGRAM

The IFD and IPS created the Fire Rescue Program in 2012. IPS is currently revamping the program by adding a capstone for students in their Senior year. Students will become certified in CPR, HazMat Awareness & Operations, Firefighter I/II and the capstone portion will add an EMT certification. Students are in class three hours a day at Arsenal Technical High School. The



physical aspect of the class and bookwork are challenging. Lessons are built into the curriculum about teamwork, leadership, integrity, trust, work ethic, determination and community service.

In its eighth year, several of the students have furthered their fire science education at Ivy Tech Community College, Vincennes University, The NorthStar Crew (wildland firefighters) in Alaska and the US military. Furthering one's education falls directly in line with one of the missions of the program. The IFD is very proud of the difference this program is making in the lives of young citizens.

CADET PROGRAM

In partnership with IPSF, IFD offers a Cadet Program designed for males and females between the ages of 14-18. The program is run by off-duty firefighters who help introduce the fire service career.

They mentor, lead and help shape the lives of the youth involved in the program.

Cadets meet twice a month to learn basic fire operations, first aid and terminology associated with the fire department. Additionally, the development of character, integrity, leadership skills, teamwork and community service is emphasized. The cadets volunteer at many IFD community events throughout the year.



Recruiters help applicants prepare for success.

TRAINING

DIVISION CHIEF
ERIC DREIMAN

The IFD Training Division is responsible for providing training to the 1249 firefighters on the department. This encompasses training for entry-level firefighters in the form of a six-month fire academy, up to and including the most tenured and seasoned members of the department. Training is broken into three general components: classroom lectures, hands-on training and on-line courses. Topics include general firefighting, driver operator, leadership, incident command, safety and survival, and instructor development.

It was a busy year for the Training Division. Recruit Class 86 graduated 55 recruits in September and a second class of 60 recruits began in October. From incumbent training and two new recruit classes, every IFD member was provided training on a wide variety of topics. Additionally, training personnel provided SCBA and ladder training for Beech Grove firefighters prior to their merger in December. The division will continue an aggressive schedule in 2022 as new classes are offered and a more robust company level training program is implemented.

Course Offerings:

- Recruit Class 86
- Officer Development
- EVOC
- OCS I
- Engineer Recertification
- Facility Training (BC Led)
- Fire Officer Strategy and Tactics
- OCS II
- OCS III
- Instructor I
- ISFSI Basement Fire Class
- Recruit Class 87
- Driver Operator Pumper
- Driver Ops Mobile Water Supply
- Officer Development
- Facility Training (Staff Led)
- Driver Operator Aerial
- OCS I
- Fire Officer I
- Safety Officer



Property located at 33rd & Post Rd. was acquired for the development of the new IFD Training Academy. It has been 40 years since IFD has had its own academy. The facility will include a training tower, burn structure, training building, flashover chamber and EVOC course to name a few of the key components. The academy is scheduled for a grand opening in late 2022.

LOGISTICS BUREAU

DEPUTY CHIEF
KEVAN CRAWLEY

The Logistics Bureau is comprised of the following divisions: Support Services, Air Program Management and the Quartermaster. Each division oversees the daily operations that support the 1249 members of IFD. These responsibilities range from the distribution and inventory of clothing, turnout gear and SCBA to the purchase and maintenance of both operational and administrative fleet vehicles.

The Logistics Bureau is also responsible for working with city officials to acquire land and construct new fire stations. It maintains IFD Headquarters and provides supplies and repairs to all 44 fire stations plus other work sites and locations.



The Logistics Bureau oversees the daily operations that support the 1249 members of IFD.

SUPPORT SERVICES

DIVISION CHIEF
BRIAN WISEHART

IFD Support Services provides safe apparatus and working conditions throughout IFD's fire stations. Support Services also maintains an extensive preventive maintenance program to provide a safe and secure environment for fire department personnel on the street and in the station.

FLEET SERVICES

CAPTAIN
KEVIN BUCHANAN

New Apparatus / Vehicles

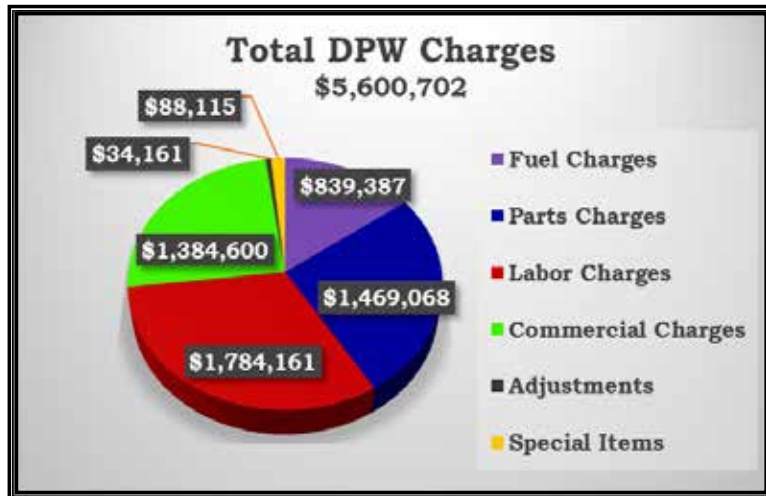
- Received in 2021:
 - Engine 17, Engine 22, Engine 24, Engine 31, Engine 34, Engine 45
 - Ladder 13, Ladder 14, Ladder 22 and Ladder 44
- Ordered for delivery in 2022:
 - 6 Engines, 4 Ladders, 1 Tanker, 1 TSU and 1 Squad

FACILITIES

CAPTAIN
RICK FAUSETT

Major Accomplishments:

- Station 29 – Remodeled men’s locker room showers
- Station 19 – Remodeled men’s locker room showers
- Station 15 – Resurfaced men’s locker room showers
- Station 34 – Replaced total roof
- Station 35 – Modified overhead door
- 2-year professional services agreement in place with JPS Engineering
- Purchased IFD Training Academy Site, finished design work, produced 8 separate bid packages and began construction
- Purchased property for Station 32 in Broad Ripple
- Perry Township Government Center – Remodeled detached garage
- Station 31 – Replaced damaged trench drain and concrete in front approach
- Station 28 – Installed exterior stairway railings
- Station 30 – Built new shed
- Station 23 – Repaired rverhead door lintel
- Station 1 – Repaired concrete approach
- Station 27 – Repaired concrete and asphalt approach, sealed and striped parking lot
- Station 13 – Replaced concrete at front approach and courtyard area
- Station 46 – Remodeled interior women’s locker room and bunk room areas
- Station 9 – Remodeled men’s locker room - in progress
- 2-year professional services agreement in place with Axis Architects
- Station 44 – Replaced failing limestone on exterior of building - in progress



Cancer Prevention Initiative

The Plymovent installation project was completed, improving air quality in the fire stations and supporting the department's cancer prevention initiatives.



FIREFIGHTERS ON SCENE



QUARTERMASTER

BATTALION CHIEF
RICHARD COOK

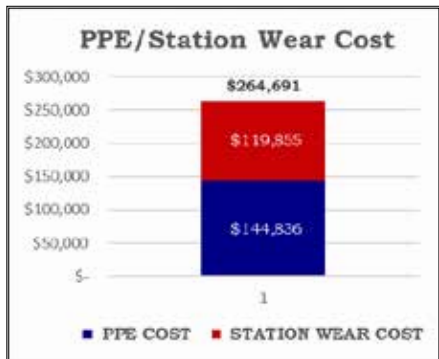
The Quartermaster (QM) Division houses, inventories and delivers all personal protective equipment (PPE) and clothing products to the firefighter. The QM also repairs damaged fire gear, provides advanced fire gear inspections and cleaning services via industrial washers and dryers.

In 2020, IFD implemented Project Washout. This ozone gear washing system cleans fire gear to a hospital grade sanitation quality. It also removes all blood borne pathogens and viral contamination. Additional plans were created in 2021 for exchanging and washing self-contained breathing apparatus harnesses. These efforts ensure frontline personnel face a reduced cancer risk due to the reduction of carcinogen exposures.

A major accomplishment for this division in 2021 was the implementation of a QR code inventory system for 100% of inventory, tracking identified critical priorities. This system assesses the impact on inventory costs and loss due to theft, mismanagement and repair. The inventory system will reduce costs, allow for faster repairs, and ensure adequate inventories.

Accomplishments:

- Outfitted two recruit classes and Beech Grove firefighters
- Distributed first set of particulate hoods
- Sized, ordered, inventoried, and distributed EMS gear
- Added three new staff members
- Dealt with supply chain issues
- Purchased 315 new sets of gear
- Purchased 1,241 sets of EMS gear



AIR PROGRAM MANAGEMENT

CAPTAIN
COREY JONES

The Air Management Office (AMO) is made up of the In-House Repair Center (IRC) and four Tactical Support Units (TSU). The AMO conducts annual mask fit testing, function testing, flow testing, and repair and maintenance of all self-contained breathing apparatus (SCBA), rapid intervention team (RIT) packs and Ska-Pak Supplied-Air Respirators. The AMO purchases, tracks, performs quality control inspections of repairs and maintains the resources that first responders depend on for their safety and well-being. The TSUs primary responsibilities include daily repair and maintenance of breathing apparatus, establishment of rehab on fire scenes, conducting training courses for incumbent and recruits in the operation of SCBA. Sworn firefighters working in this activity have unique skills and certifications which are specific to working as an Air Supplied Technician Level I & II.

Accomplishments:

- Purchased masks and regulators for recruit class 86 & 87
- Implemented bid with Pro Air contract for a breathing air system
- Presented to the Board of Office of Public Health & Safety to approve a two-year term contract for the purchase of Breathing Air Systems
- Purchase 4 compressors, 2 fill stations, and 28 cascade storage cylinders
- Purchased 350 voice amps
- Issued SCBA equipment for the Beech Grove Fire Department (BGFDF) merger
- Received and inventoried SCBA equipment from BGFDF merger.
- Created SCBA soft goods wash policy
- Received \$207,032 in warranty replacement parts
- Responded to 1,647 service requests



COMMUNITY RISK REDUCTION BUREAU

DEPUTY CHIEF
MATT HENSS

The Deputy Chief of the Community Risk Reduction Bureau (CRR) oversees Planning, Fire and Life Safety (Fire Marshal), Fire Communications Center and Emergency Management. The Fire and Life Safety Division (Fire Marshal), manages the Fire Investigation Section, Public Education and Fire Safety Inspections. The Deputy Chief of Community Risk Reduction provides oversight to Communications. The CRR is made up of both sworn and civilian personnel dedicated to providing the best possible service to the people of Indianapolis.

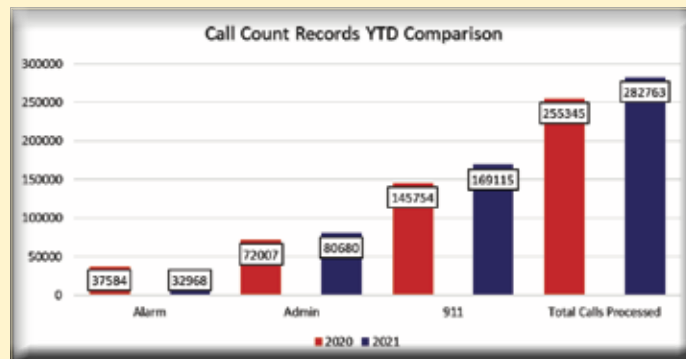
Dedicated to providing a high quality of service for the citizens of Indianapolis



COMMUNICATIONS

Community members experiencing emergencies place hundreds of calls to the 911 Dispatch Center every day. Attention to detail is essential to every telecommunicator and their daily tasks. These public servants must be well trained and capable of focusing on the emergency at hand. Primary tasks include verifying address information, determining level of care and reviewing the computer's recommendation to ensure the proper units are dispatched and have marked enroute to the incident. The Telecommunicator is the first responder who provides essential and often lifesaving medical instructions helping care for the patient until units arrive on scene. The telecommunicator then becomes the responding units' assistant, facilitating the resources needed to mitigate an emergency.

IFD Communications will transition to the Metropolitan Emergency Services Agency (MESA) on January 1, 2022. At that time, MESA will be solely responsible for all public safety dispatch activities within IFD's service area. The formation of MESA will bring efficiencies within the communications center improving public safety's ability to serve our community. One example is MESA's ability for its public safety answering point (PSAP) to communicate with other agencies' PSAP. Communications can quickly establish contact with other agencies to resolve questions or issues that arise without having to make a phone call. With the increased efficiency that comes as a result of automated alerting, telecommunicators will be poised to more effectively manage life-saving resources and personnel when it is most needed.



National Certifications:

- APCO Public Safety Telecommunicator
- IAPCO Emergency Medical Dispatcher (EMD)
- Provider CPR
- APCO Fire Service Communications
- APCO Communications Training Officers
- APCO Public Safety Telecommunicator, EMD, Fire and CTO, Instructor
- Telecommunicator Emergency Response Team Members (TERT)
- NIMS 100, 200, 700, 800, .5A
- TEXTY to 911

CRR BUREAU
PLANNING
DIVISION CHIEF
TREVOR WILSON

The Planning Office plays a pivotal role in guiding the department's journey and vision. Planning oversees ISO & accreditation, strategic planning, performance and data analysis, designing data-based ArcGIS maps, executive staff meeting presentations, grant development, and Chief of Fire publications. In addition, Planning assisted in coordination of the Beech Grove Fire Department consolidation with IFD.

Members of the Planning Office attended the Center for Public Safety Excellence (CPSE) Excellence Conference and hosted Paul Röttenberg's data class and the CPSE Michigan-Ohio-Indiana Consortium meeting during FDIC. The nationally recognized speakers during the consortium included Chief Byrd from Toledo and Chief Ruiz from Perrysburg. Course topics the data class covered included advanced excel skills, CAD data processing, data presentation and unit hourly utilization (UHU) application.

Highlights:

- Worked with the Office of Audit and Performance on Indy Performs project
- Provisioned National Fire Operations Reporting System (NFORS) - in progress
- Hosted an ISO visitation
- Worked on unit utilization, succession planning and pre-planning projects

ISO & ACCREDITATION

IFD attained accreditation through the Commission on Fire Accreditation International (CFAI) in 1Q 2020. A branch of the CPSE, the CFAI measures the world's best fire departments to determine how well they follow industry best practices via continuous data-driven improvement. Program advancement in 2021 assures the department remains on course for re-accreditation in 2025. An annual compliance report (ACR) was prepared along with the development of the annual business plan (ABP). The ACR tracks progress made toward meeting Master Plan goals and recommendations received during the accreditation process. The ABP guides bureau chiefs by breaking down major annual projects and high-level goals.

Efforts continued to gain an Insurance Services Office (ISO) classification of 1/1Y. IFD is currently a Class 2/2Y. Once successful, it will join nine other North American departments with a service population greater than 750,000 who are both CFAI accredited and Class 1 rated. Class 1/1Y status will lower insurance rates for the community's property owners.

CRR BUREAU
EMERGENCY MANAGEMENT
BATTALION CHIEF
JACOB SPENCE

The Battalion Chief of Emergency Management serves as the IFD representative to the Indianapolis Metropolitan Police Department (IMPD) Emergency Management Division (EMD). The Chief assists in coordinating operations for large scale events such as Colts games, IMS, Circle City Classic, Final Four, Big 10, and Indiana Black Expo. Coordination with all local, state and federal agencies provides public safety assets for dignitary protection details, representation on unified command events and incidents, the Regional Operations Center (ROC) for large scale events and weather-related actions and is responsible for the management of the Tactical Emergency Medical Services (TEMS).

The largest event of 2021 was hosting the entire NCAA Men's Basketball Tournament; the first time in history this had been accomplished. Coordination between local, state and federal agencies within Marion County and two counties 60 miles from the host city was involved.

The Local Emergency Planning Council along with the IMPD EMD hosted a tabletop exercise in October in conjunction with JCI Jones Chemical and included participation with all public safety agencies and partners. There will be a full-scale exercise held in 2022.

On January 1, 2022, the city/county established the Metropolitan Emergency Services Agency (MESA) comprised of three divisions, one of which is the Marion County Emergency Management Division. At this time, the EMD has been officially removed from IMPD and returned to a stand-alone organization as it was years ago.

TACTICAL EMERGENCY MEDICS (TEMS)

The IFD, in partnership with Indianapolis Emergency Medical Services (IEMS), teams with the IMPD to provide a TEMS team; members respond with officers from the IMPD Special Weapons and Tactics (SWAT), Explosive Ordinance Disposal (EOD), Dignitary Protection and Special Events. The team is dispatched predominantly within Marion County but occasionally responds to District 5 areas outside of the county limits. The mission of the TEMS team is to save the lives of citizens and law enforcement in a special hazard environment. In continued support of this mission, IFD has 5 firefighter/paramedics with home response capabilities for emergency calls and are also pre-assigned for special events or known law enforcement actions such as High Risk Warrants (HRW).

In 2021, TEMS personnel provided support for over 500 SWAT requests of which approximately 200 were HRW coverage and 5 were potential active shooter or hostage situations. In the ever-changing environment, the number of HRW incidents has been continually increasing. The joint TEMS effort continues to be a model of cooperation between local public safety agencies and ensures the highest level of protection is provided for the residents of Indianapolis.

FIRE AND LIFE SAFETY

FIRE MARSHAL / DIVISION CHIEF
MICHAEL BEARD

The Fire & Life Safety Division (F&LSD) is committed to civilian and firefighter safety, preservation of life and conservation of property. The division provides educational programs, code enforcement, review of building plans and fire investigations in an effort to prevent and reduce injuries and deaths due to fire and other emergencies.

PUBLIC EDUCATION

CAPTAIN
ALEATHA HENDERSON

The IFD Public Education Division is dedicated to serving the Indianapolis community. The primary mission is to provide citizens with the education and resources which will aid in the reduction of injuries and deaths associated with fires and unsafe behaviors.

Community outreach is provided by a dedicated staff of educators who provide daily education and training. Additionally, many motivated firefighters give of their own time to reach out to our community's children and adults.

Here are the numbers:

- Smoke Alarm Program: installed 126 alarms and distributed 82 alarms for self-installation.
- Donations Received: \$110,868

Total Educated by Pub Ed	14,732
Total Educated by FFs	564
FF Show & Tells	100,743
Total Educated plus FF's Show & Tells	116,039
Car Seat - Appts	60
Car Seats - Given	39
Car Seats - Checked	14
Fire Stop Interviews	10
Fire Stop Referrals	15



Accomplishments:

- Car seat Program – Began offering virtual car seat inspections.
- Fire Safety Olympics – Offered as a mobile program to schools.
- IFD Showcase Festival – New event in 2021, which provided the public with a unique up-close perspective of all IFD's disciplines including: live burn demonstration, vehicle extrication, tanker and engine operations, ropes demonstration utilizing a ladder truck, EMS, dive demonstration and a decon station. Plans are to rotate this event to deferent locations in our community each year. In 2022, it will travel to the Northside
- Firefighter for a Day Camp – Camp was back this year.
- Fire Stop Program – Hosted Youth Firesetter Intervention Specialist class. All Public Educators, some Arson investigators and DFMs are now specialists.
- Kids @ Home Course – New introductory level course designed to prepare 11–14 year-olds students to care for themselves and younger siblings when parents are away for short periods of time. Curriculum by SAFESITTER and is available virtually or in-person.
- C.O.M.E.T. in the community! We were able to bring out our Community Outreach Mobile Education Truck (C.O.M.E.T.) and distributed hundreds of books to children eager to have them. They were able to choose their very own special book free of charge
- Partnered with FSI to identify high risk/large loss potential buildings and neighborhoods
- Educators received 32 continuing education hours or more.
- Public Educators are now certified Child Passenger Technicians.

CONTENT DELIVERED BY ACTIVITY	# OF CONTACTS
Citizens Energy Mailing	441,500
Recruitment Education	15,000
Total with Exposures	155000
Grand Total with Citizen's Mailing & Recruitment	611,500

FIRE SAFETY INSPECTIONS / PLAN REVIEW

ASSISTANT FIRE MARSHAL / CAPTAIN
STEVE ROWLAND

Fire Safety Inspections (FSI) are conducted by Deputy Fire Marshals (DFMs) who are highly trained and committed to enforcement of the fire code. DFMs inspect locations such as apartments, bars, offices, large assemblies, universities, schools, high-rises, warehouses and businesses that perform hazardous processes. DFMs also conduct Code Enforcement Night Team (C.E.N.T.) activities. The addition of self, company and private contractor inspections helps ensure public safety and has been paramount in solidifying the IFD's commitment to the community at large. The IFD Plans Analyst reviews construction drawings for new and existing structures and ensures adherence and accuracy of fire safety laws and codes.

The F&LSD participates with the Victim Assistance Program in partnership with the American Red Cross. Emergency Duty Officers also assist with the program. The program operates 24/7 and helps displaced victims who have suffered devastating losses due to fire or other disasters by offering safe temporary housing and initial post disaster support. This is yet another way that "Our Family Serves Your Family."

Events:

- NCAA Basketball Tournament
- Firefighter for a Day Camp
- Inaugural Showcase Festival
- Transportation for FDIC airport arrivals, departures and HOT classes.
- Multi-Agency Sweeps
- 4th of July Fireworks Display
- Circle of Lights

Accomplishments:

- Collected \$572,738 in fees.
- 3 inspectors certified at the National Fire Academy
- Private Contractor Inspector (PCI) Program in service for first full year. The PCI program allows information about inspections from the private inspectors to be reviewed and addressed more readily.
- Hosted entire Men's NCAA Basketball Tournament. Completed hotel inspections and re-inspections at hosting hotels before the attendees arrived. Performed Multi-Agency Sweeps at restaurants and bars during the tournament.
- Worked with July 4th planning committee to relocate the 2021 fireworks display due to residential construction in proximity to previous display location.
- Inaugural Showcase Festival. Assisted with planning, setup and event activities.

Inspections:

Self-Inspections	1,057
Company Inspections	3,361
Deputy Fire Marshal Inspections	5,629
Private Inspections	5,889
<u>Re-Inspections</u>	4,995
Total for 2021	20,931

Other Activities:

Plan Review	731
Code Enforcement Night Teams (CENT)	133
Complaints	180
Knox Box Service	312
Run Car Responses	138
Victim Assistance Responses	202
Contractor's Portal	6,898

Revenue:

Tickets Issued (316)	\$23,700
Inspections & Plans Review	\$572,738



4th of July Fireworks Display

FIRE INVESTIGATION

BATTALION CHIEF

TREVOR HANSHEW

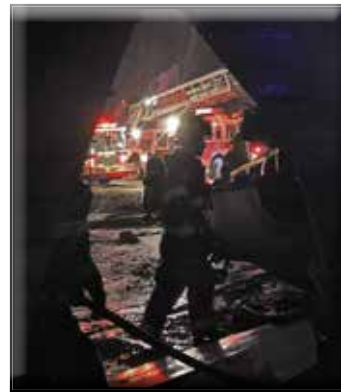
The Fire Investigation Section has had an active year. Key performance indicators (KPIs) included upgrades to Origin and Cause (O&C) determination documentation, development of job performance requirements (JPRs) for new and incumbent members and a focus on compliance with changes to standards within the industry. This year we placed an emphasis on participation with the remainder of the Fire and Life Safety Division. We attended several community and public safety events which included Firefighter for a Day Camp & live fire demonstrations. COVID remained a hurdle for available trainings throughout the industry. The International Association of Arson Investigators did hold their annual conference in Plainfield and several of our members attended the three-day event. Attendees received instruction on industry related topics such as risk reduction programs and courtroom testimony. Additionally, several members traveled to Ohio for post blast investigation training, a required training for incumbent members. The unit provided investigations training for officer development and recruit classes #86 and #87.

Throughout 2021, work continued with city government partners such as Building and Neighborhood services (BNS), Marion County Health and the Department of Public Works, as well as other community stakeholders to assist in addressing problem areas throughout the near east and west sides of the city. The task force approach has proven instrumental in reducing the number of vacant structure fires in these areas. We look forward to continuing with these successes into 2022.



A task force approach is instrumental in reducing vacant structure fires.

FIREFIGHTERS ON SCENE



OPERATIONS BUREAU

DEPUTY CHIEF
JERRY MARTIN

The Operations Bureau is responsible for all emergency apparatus responses. IFD firefighters answer over 160,000 calls for service each year. These men and women provide exceptional service to the community through the delivery of basic and advanced medical services, fire suppression, and special operations, which include vehicular extrication, rope rescue, water rescue, confined space rescue, collapse rescue, hazardous material emergencies and urban search incidents.

The Emergency Medical Services (EMS) Division personnel provide instruction to new recruits and maintain the continuing education database for all 1,249 firefighters. Their efforts ensure all firefighters meet and exceed the statutory requirements to be EMTs and Paramedics for the department.

This bureau's focus is to provide the highest level of emergency service with highly trained and well-equipped firefighters. Preparation does not stop at training and equipment. Firefighting is recognized as one of the most hazardous occupations. Stress increases the likelihood of cancer and the physical demands are known. In partnership with the IFD Safety Division, a continued emphasis on firefighter safety, fitness and behavioral health is paramount.

The IFD provides not only medical and fire protection service; it also provides highly trained personnel for a multitude of other emergency situations. From rescuing window washers trapped on the side of a building to extricating entrapped victims of auto accidents, to high-risk actions of rescuing boaters trapped in dangerous water emergencies, the Special Operations Division ensures firefighters are prepared and equipped for such incidents. Special Operations personnel also provide aerial reconnaissance for emergency incidents through the deployment of unmanned aerial vehicle (UAVs), commonly known as drones.



EMERGENCY MEDICAL SERVICES

DIVISION CHIEF
ALLEN PEKAREK

IFD provides emergency medical services (EMS) to citizens and visitors in Marion County and the City of Indianapolis. Daily, firefighters assist people whose lives are threatened by cardiac arrest, respiratory distress, injuries resulting from major trauma, motor vehicle accidents, and other medical emergencies.

The EMS Division maintains the certifications and licensures of all department members by auditing training hours and skills for each two-year certification cycle. The division compiles, reviews and submits 1,249 recertification packets to the state on behalf of IFD's EMS providers.

The EMS Division maintains and renews IFD's BLS and ALS provider certifications and training institution certification with the State of Indiana.

The EMS Division completed the EMT portion for recruit classes 86 and 87, amassing hundreds of instructional hours. Through these significant efforts, IFD recruit EMT classes have achieved one of the highest pass rates for the National Registry EMT Exam in the state.

The EMS Division provided initial CPR certification to dispatchers and civilian employees of the department and assisted with annual refresher training.

IFD received an Assistance to Firefighters Grant (AFG) totaling over \$2.5M for the replacement of all cardiac monitors in late 2020. By February 2021, 84 cardiac monitors and 150 AEDs were received. The EMS Division assembled, configured and set up all monitors by mid-

March, and all training was delivered by the end of April. The new state of the art monitors went in service in May. Each IFD apparatus is now equipped with a monitor capable of meeting the State of Indiana's expanded EMT scope, including 12 lead ecg acquisition and capnography. These monitors enable our firefighter/EMS providers to complete patient assessments more efficiently and provide enhanced care for patients presenting with cardiovascular and other issues. All remaining apparatus, battalion chiefs, safety chiefs, TSUs, TACs, and staff cars received AEDs.

In 2021 the IFD EMS Division established an EDO Supervisor/Captain position for both EDO North and EDO South. The EDO positions now mirror every other front-line operational apparatus with two lieutenants and one captain. This new position provides career growth for involved firefighters and helps ensure the operational face of the EMS Division is meeting the needs of our firefighters and the community.

The EMS Division's quality Management program continued to improve the incident documentation process in 2021. Through these efforts, IFD achieved and maintained an electronic patient care reporting (EHR) compliance rate of 86.3% for 2021. IFD was recognized nationally for this project. 621 working cardiac arrests, including monitor data, were reviewed to capture data elements and identify drivers to improve cardiac arrest outcomes. Furthermore, a formalized process for data sharing was established with our primary transport partnership agency.



The EMS Division Participated in Public Safety Planning and Delivery For:

- Fire Department Instructors Conference
- Women's Big Ten Basketball Tournament
- Big Ten Men's Basketball Tournament
- NCAA Men's Basketball Tournament
- Indianapolis 500-mile race
- Showcase Festival
- Brickyard 400 Race
- Fourth of July celebration
- Indiana State Fair
- Motorcycles on Meridian
- Irish Fest
- Italian Fest
- Fiesta of Indianapolis
- Future Farmers of America
- Big 10 Football Championship
- Circle of Lights celebration
- New Year's Eve celebration

SPECIAL OPERATIONS

DIVISION CHIEF
KEVIN JONES

The IFD Special Operations Division (Special Ops) provides hazardous material and technical rescue services to the City of Indianapolis and surrounding communities. The firefighters who comprise Special Ops Teams are among the most highly trained in the organization. The Chief and Captains assigned to the division are continually evaluating equipment to acquire the best for department personnel, developing and coordinating challenging training exercises, ensuring all members meet the standards and identifying target hazards in the community.

There are eight primary areas of focus for the Special Operations Division. The division manages dive rescue, top/swift water rescue, rope rescue, extrication, collapse rescue (CRT), hazardous materials, urban search and the unmanned aircraft program.

Dive and Top Water

The IFD has 2 dive teams located at Stations 7 (downtown) and 14 (north) and 2 top water teams at Stations 9 and 28 (northeast). Each team is staffed with 10 firefighters and maintain a minimum staffing of three divers per shift. The department currently has 60 active divers. The teams' primary function is to provide underwater rescue and recovery in bodies of water around Indianapolis. The dive team assists the IMPD and other police agencies with evidence recovery when requested. The teams also function as swift water rescue teams as personnel



assigned to these stations are trained to mitigate incidents involving both static and swift moving water.

Top water responses are provided by Station 9 to the Northside of the city and to of Geist Reservoir by Station 28, where the team responds with Boat 28.



Rope Rescue

Stations 7 and 14 provide rope rescue. Personnel assigned to these stations are trained to mitigate both high angle and low angle incidents. High angle rope rescue is considered where terrain is 40 degrees or greater. Low angle rope rescue is considered where the terrain is less than 40 degrees.

Extrication

There are 13 extrication task forces providing vehicle and machinery extrication for the IFD response district. The department operates eight Light Extrication Task Forces. The Light Extrication Task Force consists of an engine and ladder. Personnel are trained to mitigate routine vehicle accidents where occupants are trapped, providing safe and efficient removal of the occupants.



The department has five Heavy Extrication Task Forces, which consist of an engine, ladder and in some instances, a squad. Each Heavy Extrication Task Force operates with a separate apparatus, referred to as a Tactical Unit (Tac), which carries specialized equipment. The Heavy Extrication Task Forces are responsible for complex incidents involving trapped occupants in vehicles and machinery.

Collapse Rescue Team (CRT)



The CRT is comprised of equipment from Stations 1, 5 and 10. Personnel assigned to these stations are trained to mitigate incidents involving structural collapse, confined space and trench rescue. The CRT is staffed with a minimum of six technician level trained personnel on each shift. Responsibilities of the team include shoring and stabilizing buildings or trenches where a collapse

has occurred and providing rescue or recovery efforts for each. The team is responsible for rescue or recovery in confined spaces, such as tanks or vaults.

Hazardous Materials (Hazmat)

The Hazmat response for IFD is provided by four stations. Stations 13 (downtown) and 44 (east side) are the primary entry teams. Personnel at these stations are Hazmat Technicians trained to identify hazardous materials and provide safe, efficient mitigation of the incident. Personnel at Station 19 (south west) and 31 (north) are also Hazmat technicians who assist with entry operations if needed; however, their primary focus is the decontamination of the entry teams and citizens exposed to hazardous materials. The hazmat teams typically respond to spills or leaks on roadways throughout Indianapolis or at various businesses in the IFD response district.



Providing hazardous material and technical rescue services to Indy and surrounding communities

Urban Search Team

Station 29 (Garfield Park) provides urban search capabilities for IFD's response district. The Urban Search Team is responsible for searching for missing individuals. The team utilizes mapping software, GPS and other technology to coordinate search and rescue efforts with IMPD. In addition, the team is the primary responding unit for Project Lifesaver. This program provides tracking capabilities of high-risk clients, such as an autistic child who frequently wanders from home. The team utilizes special equipment to identify and locate Project Lifesaver clients.



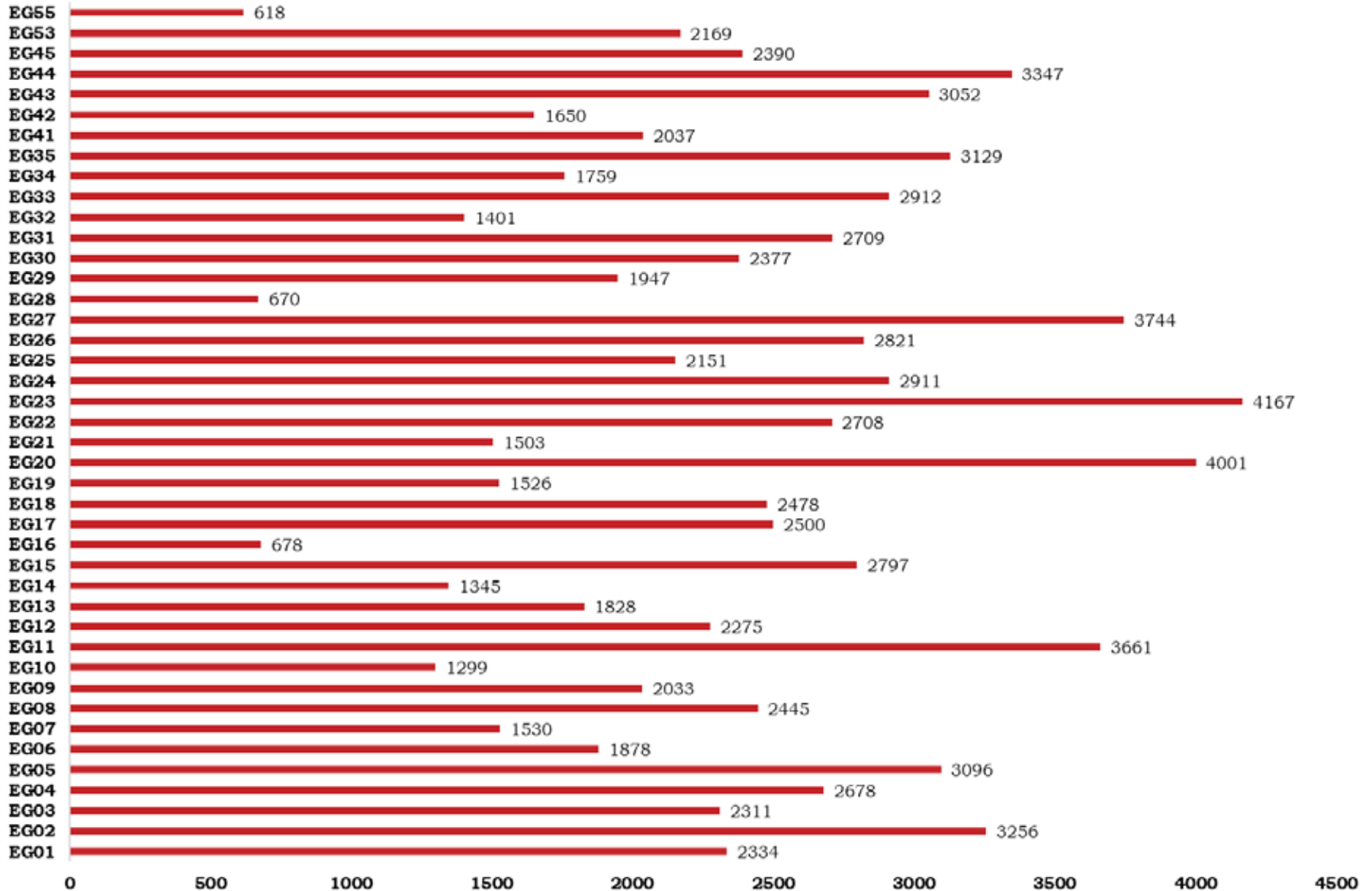
Unmanned Aerial Vehicle

Unmanned aerial vehicles (UAV), more commonly known as a drone, have proven to be an invaluable tool allowing firefighters to capture real-time images and video capability from overhead. A daylight camera and a thermal camera give the UAV the ability to fly night or day. The UAV is available for responses, such as lost persons, large fires, and assisting public safety partners with search operations and large attendance events. Currently, the department operates 5 UAV's.



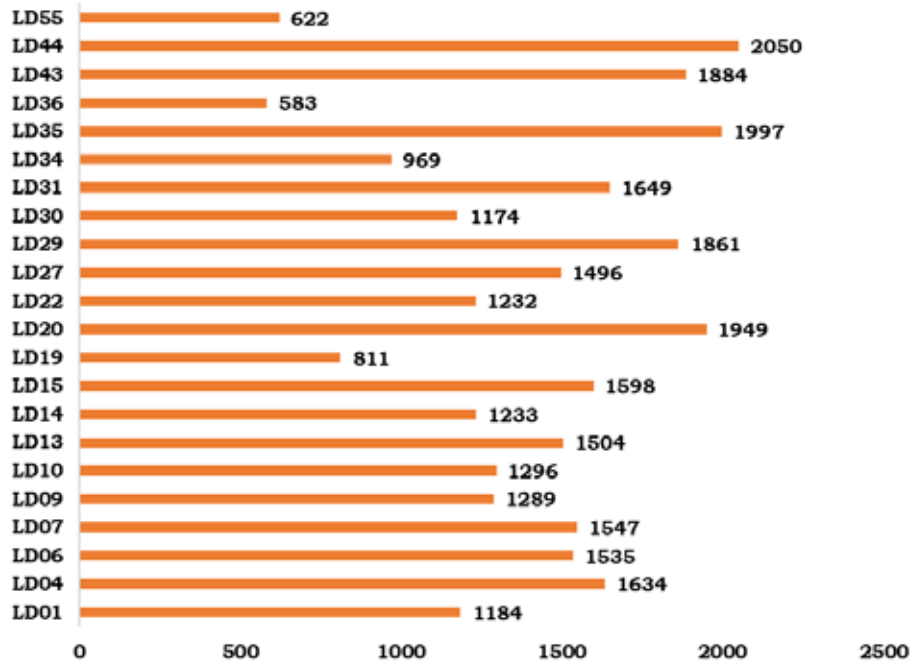
2021 RESPONSE TOTALS

ENGINES

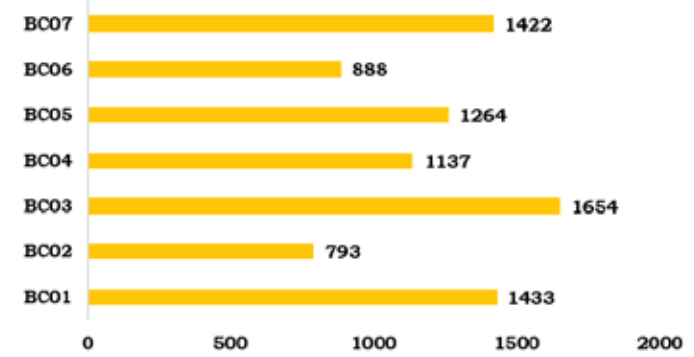


2021 RESPONSE TOTALS

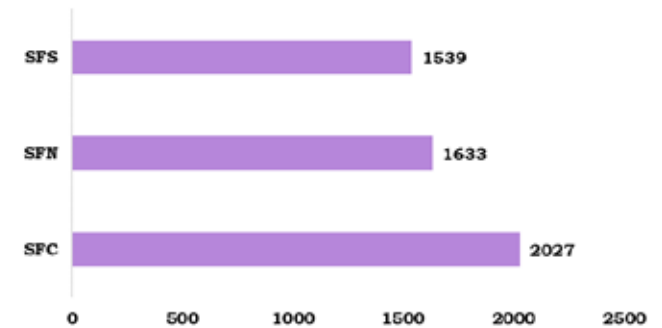
LADDERS



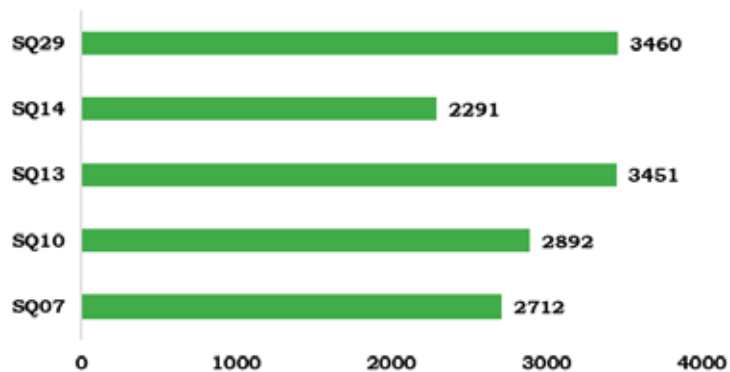
BATTALION CHIEFS



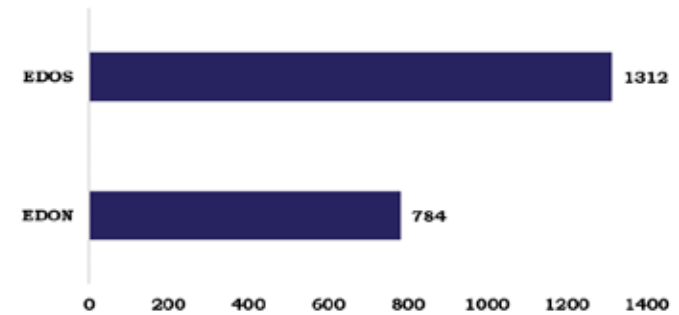
SAFETY CHIEFS



SQUADS



EMS DUTY OFFICERS



FIREFIGHTERS ON SCENE



OUR FAMILY SERVING YOUR FAMILY



