

# Nexthink Library

Tailored Platform Extensions to Drive IT Solutions

Every organization faces its own IT and business challenges and objectives. From migrating to a new collaboration platform to measuring the sentiment of employees' new virtualized environments, the use cases are limitless. IT needs to be flexible to effectively manage these use cases by looking at the right data and making the most appropriate decision. What's more, IT's fast-paced technological landscape requires staying on top of new technical innovations, services and updates to remain relevant and ensure they meet a modern workforce's rising digital expectations.

The Nexthink Library allows IT teams to extend their Nexthink platform to meet their specific business and IT needs and access continuously updated and market-relevant content packs. Organizations can continue to improve digital employee experience in an ever-changing and evolving technological landscape.

## Enabling IT and Business Initiatives

The Nexthink Library is an ever-growing catalog of over 100 out-of-the-box content packs designed to address common and market-relevant IT and business challenges, needs and objectives. With a simple download of the content pack of their choice, users can keep their Nexthink platform dynamic, enabling them to easily adapt to current technological trends and drive critical IT projects.

Driven by feedback from Nexthink's community of over 1,000 customers, the Nexthink Library allows users to confidently navigate complex IT initiatives by leveraging pertinent telemetry, automation and sentiment insight.

## Access a wide range of Nexthink features in each pack to gain key insight and capabilities about a specific topic.



### DASHBOARDS

Tailored dashboards for project tracking and data visualization



### ENGAGE CAMPAIGNS

Targeted employee engagement and sentiment feedback



### REMOTE ACTIONS

Automated remediation and specific data gathering



### SCORES

Quantified and aggregated data for at-a-glance understanding



### METRICS

Monitored changes in groups of relevant data points



### INVESTIGATIONS

Custom investigations to query your database



### CATEGORIES

Defined grouping of items to target actions and track progress

“We need this kind of solution, which is paramount to adapt and to guarantee the quality of support, especially when people are working from home.”

**Christophe Verducci**

Head of Proximity Services,  
AXA IM

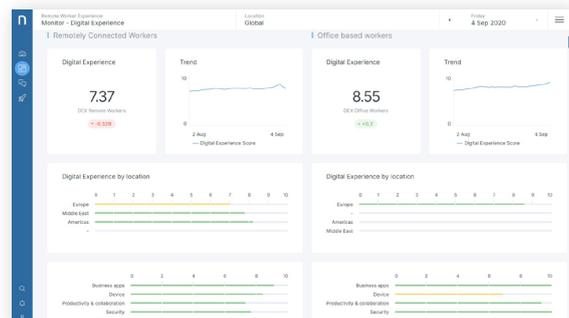
## Key Benefits

- Meet rising digital expectations with a continuously updated Library
- Act fast with out-of-the-box ready content packs
- Lead your organization with market-proven initiatives
- Overcome IT challenges with telemetry, automation and sentiment insight
- Utilize an employee-centric proactive approach utilized by 1,000 Nexthink customers



## Solution-driven content

The Nexthink Library provides actionable content to confidently manage the planning, adoption, migration, production or resolution of key IT activities. Library packs make use of DEX insight and capabilities to best manage the topic at hand using automated remediation, custom data gathering, employee Engage campaigns and dedicated dashboards. These features provide an employee-centric and proactive approach true to the Nexthink way.



## Popular Library Packs

### PERSONA INSIGHT

Provide a rightsized digital workplace to defined personas by delivering the right services to the right employee at the right time.

### HARDWARE ASSET RENEWAL

Manage device lifecycle and measure usage to accurately decide which devices need to be kept, replaced or rebuilt.

### OFFICE 365

Monitor and improve the seamless deployment, adoption and patching of the Office suite and its related services.

### MICROSOFT TEAMS

Ensure the successful deployment and adoption of Microsoft Teams to guarantee a great employee collaboration experience.

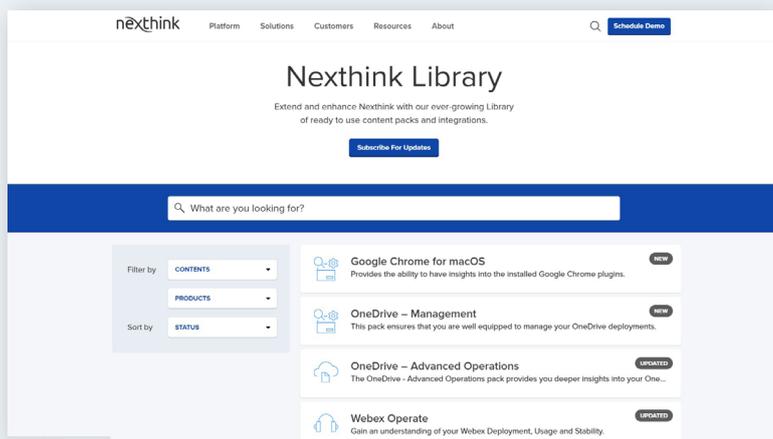
### SHADOW IT

Discover the use of non-approved software and take appropriate action to resolve the issue with the least impact on employee experience.

### ONEDRIVE MANAGEMENT

Monitor, engage and remediate throughout the OneDrive lifecycle, from migration to operation.

And more...



## Featured library pack: Remote Worker Experience

Remote working has risen in both popularity and necessity, but with it comes inherent technological challenges that can threaten employee productivity, collaboration and overall satisfaction.

The Nexthink Remote Worker Experience library pack supports IT teams by providing and managing a flexible workplace for all employees. The solution includes specialized dashboards, metrics, remote actions and engagement campaigns created specifically to deliver a high quality digital experience for all employees, independently of their location and circumstances.

## About Nexthink

Nexthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily experiences of technology at the device level – freeing IT to progress from reactive problem solving to proactive optimization. Nexthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland and Boston, Massachusetts, Nexthink has 9 offices worldwide. Learn more at [nexthink.com](https://www.nexthink.com).

