

Nexthink Application Experience

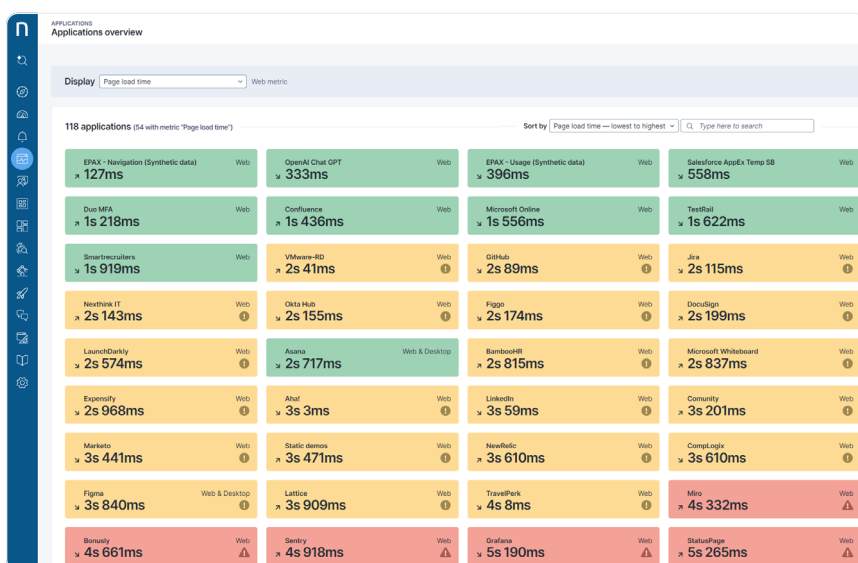
Optimize Every Application Experience

Missing Application Visibility

IT is responsible for exploding numbers of applications, yet can't see how those applications are performing for employees. Forced to rely on employee submitted tickets, your team has the impossible task of monitoring an environment they can't see. Working in the dark to identify the scope and scale of issues before guessing at resolutions.

A Single View for Every Application

Nexthink Application Experience gives you comprehensive visibility into the performance, reliability, and usage of every application, ensuring positive digital experiences and cost-effective digital transformations projects.



This level of visibility into web application performance and adoption from the employee's perspective was never possible before."

David Paul

Director, IT User Experience,
TRC Companies

Key Benefits

- Blind spots eliminated with comprehensive performance and reliability metrics for all types of applications—hybrid, desktop, custom web, and commercial SaaS
- Optimized cross-team workflows and faster complex issue resolution with comprehensive, full-stack metrics from user clicks to backend services
- Save money by rapidly optimizing software license reclamation projects with real-usage telemetry about employee adoption and use of every application
- AI-powered performance insights speed root-cause analysis and remediation of the most complex issues



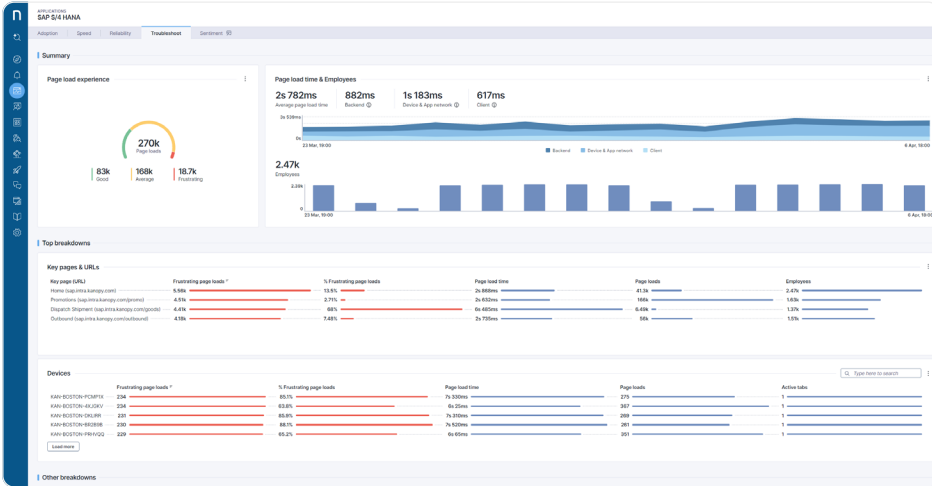
\$1.8m
saved harvesting
un-used CRM
plug-in licenses



12k hours
productivity gained
from speeding web
applications

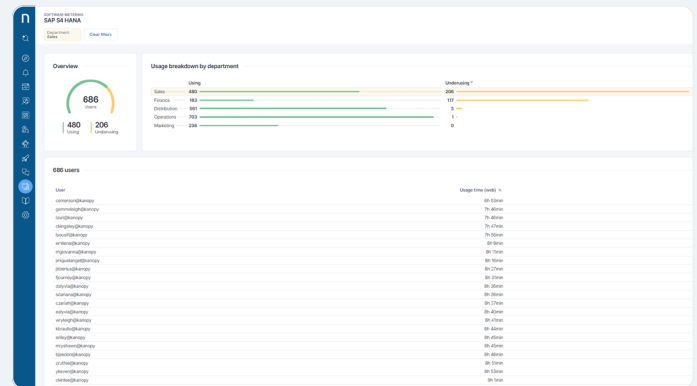
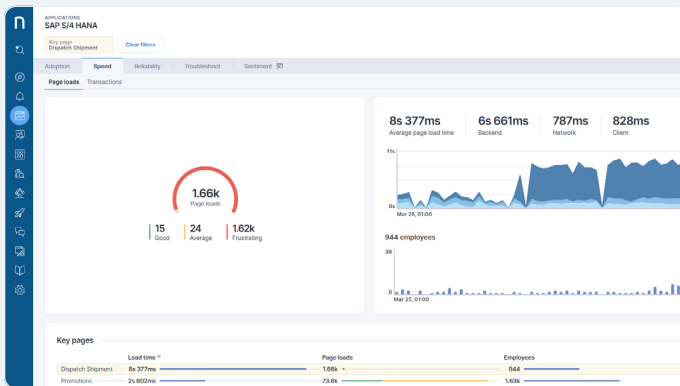


4 hour
solution to 6
month problem
with SaaS vendor



Proactive Experience Visibility to Reduce Tickets

Rapidly understand the most likely root cause of issues impacting employee application performance and availability. Nextthink Application Experience AI-powered insights gives the centralized, proactive analytic view of degrading application performance and reliability needed to speed and resolve issues long before employees even notice.



Optimize Application Performance and Reliability

Comprehensive, detailed application telemetry provides precise details on where application performance issues are really occurring—from desktop or browser, through device configuration, network connectivity, and application backends including all resources loaded on web pages. This information enables IT teams to rapidly boost performance by quickly resolving all non-application related issues, and fully inform application owners and their teams (or vendors) of the specific problem aspect of the application.

Accelerate Adoption and Reduce Costs

Nextthink Application Experience with SW Metering ensures IT and Application Teams always know exactly who is using applications and their components. Life-cycle insights into feature adoption and usage, combined with tracking of actual usage against license counts gives IT and Application owners the continuous insight they need to easily rationalize their licensing costs and speed adoption with targeted communication campaigns.

Learn More

Nextthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily technology experiences at the device and web browser level—freeing IT to progress from reactive problem solving to proactive optimization. Nextthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland, and Boston, Massachusetts, Nextthink has 9 offices worldwide. Learn more at [nextthink.com](https://www.nextthink.com).

