



one page summary





speaker

Matt Solomon

title

The ultimate social media marketing tool for MSPs

Who's the speaker?

Matt Solomon, our speaker for this session, is the CEO of Channel Halo, and the co-founder of Channel Program. Matt is a huge channel enthusiast, and has helped many emerging MSPs with their go-to-market strategies, social selling, and much more.

The core idea

The core takeaway from this session is to help you leverage LinkedIn as a powerful tool to drive your B2B marketing.

The breakdown

Now, let's break the session down into its best bits and highlights:

- Why is social media selling important? It's a great place to reach clients, and give them a place to check out your brand before making contact.
- The digital transformation has changed the buyer's journey for good. People are always digitally connected, and you need to engage them consistently to create brand recall.
- The goal of social selling: to have prospects want to engage with you because you've provided value.
- You need to invest time and effort in building that connect with prospects by creating useful content, taking interest in their work, and proactively making conversation.
- Real, human posts are a great way to connect with people. They can reduce the resistance that people face while interacting with you.
- Ensure that your social media strategy contains a mix of diverse content: polls, videos, images, long-form content, and others you can think of.

Action points:

- Don't go in immediately for the sale. Connect with prospects, engage them, build relationships and offer insights that will add value to their business.
- Follow the prospect and their business on LinkedIn to understand their business priorities. Don't just like posts, comment on them and have genuine conversations.
- 3-step process to build relationships: post valuable content, reach out with valuable insights, and check in to see how they're doing, every now and then.
- Connect with influencers: Who are the go-to people in your network and your customer's network? Connect, engage with them, and collaborate with them if possible.
- Produce short, polished video content that prospects can find immediate value in. It's a great source of engagement an easy way to attract your prospects' attention.
- The first two hours after you've posted are crucial for the performance of your post. Make sure you get as much engagement as possible within these first two hours.
- The "see more" option after the first 3 lines of your post has more impact than a simple like. Make sure people click it!

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Just think about your network. By posting consistently, you're towering over your competition who aren't, and that gives you an edge.

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