Win a flight to Hong Kong Promotion Terms & Conditions ("Conditions of Entry")

Schedule					
Promotion:	Win a flight to Hong Kong Promotion				
Promoter:	Oriental Merchant Pty Ltd. ABN 34 007 368 925, 10 Westgate Drive, Laverton North, VIC 3026, Australia. Ph: (03) 9250 8133 For any inquiries regarding this Promotion, please contact the Promoter via lkkausenquiry@lkk.com or on (03)				
	9250 8133.				
Promotiona I Period:	Start date: 14/10/24 at 12:01 am AEDT End date: 24/11/24 at 11:59 pm AEDT				
Eligible entrants:	Entry is only open to Australian residents who are 18 years and over.				
How to Enter:	To enter the Promotion, the entrant must complete the following steps during the Promotional Period: a) purchase any Lee Kum Kee branded product imported and distributed by Oriental Merchant Pty Ltd ("Qualifying Transaction") from any Oriental Merchant product-stocking retailer within Australia ("Participating Venues"); and b) visit http://www.leekumkeepromotions.com.au (or scan the QR code found on the neck tag of the selected products); and fully complete and submit the online entry form with their personal details (first name, last name, email address, postcode, state of residency and mobile number) and upload a scanned copy or photo of the receipt for the qualifying transaction. Proof of Purchase: The entrant must retain proof of purchase. The proof of purchase required is an original receipt for the Qualifying Transaction. The entrant must fill out the online entry form for every entry.				
Entries permitted:	Entrants may enter multiple times provided each entry is submitted separately in accordance with the entry instructions above. There is a limit of one (1) entry permitted per Qualifying Transaction. By completing the entry method, the entrant will receive one (1) entry. The entrant is eligible to win a maximum of one (1) prize (excludes SA residents).				
Total Prize Pool:	Up to AUD \$35,000.00				

Prize Description	Number of this prize	Value (per prize)	Winning Method
Major Prize: The prize is return business class flights for the winner and a guest from the winner's nearest capital city (either Sydney Airport, Melbourne Airport, Brisbane Airport or Perth Airport) to Hong Kong.	1	Up to AUD\$22,200.00 depending on date and exact point of departure	Draw: computerised random selection - 27/11/24 at 12:00 pm AEDT
Minor Prize 1: The prize is return premium economy class flights for the winner and a guest from the winner's nearest capital city (either Sydney Airport, Melbourne Airport, Brisbane Airport or Perth Airport) to Hong Kong.	1	Up to AUD\$7,200.00 depending on date and exact point of departure	Draw: computerised random selection - 27/11/24 at 12:00 pm AEDT
Minor Prize 2: The prize is return economy class flights for the winner and a guest from the winner's nearest capital city (either Sydney Airport, Melbourne Airport, Brisbane Airport or Perth Airport) to Hong Kong.	1	Up to AUD\$5,600.00 depending on date and exact point of departure	Draw: computerised random selection - 27/11/24 at 12:00 pm AEDT

Prize Conditions

- Travel must be taken between 01/02/25 and 15/12/25. Prize cannot be taken during Australian school holidays, public holidays or other peak periods. If the winner is unavailable or unwilling to travel by the aforementioned dates required by the Promoter, they will forfeit their right to the prize and will not be awarded cash or any other alternative in lieu.
- The prize is only intended for travel to and from Hong Kong only. The winner and the travel companion cannot make any alteration with regards to the destination of this prize. Change of travel dates, upgrade of flights, travel insurance and any other upgrades (other than the destination) are at the winner's and their companion's own expense.
- Prize is subject to the standard terms and conditions of individual prize and service providers.
- The winner and his/her travel companion must depart from and return to the same departure point and travel together.
- Subject to the terms and conditions of the participating prize provider(s), if for any reason the winner does not, once the prize has been booked, take the prize (or an element of the prize) at the time stipulated, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash.
- If the prize has been booked but becomes unavailable due to travel restrictions (including but not limited to pandemic travel restrictions), the winner must liaise with the prize provider to discuss alternative options (e.g. rebooking, etc. subject to the terms and conditions of the prize provider). The Promoter is not responsible to cover for any additional cost/s (if applicable) or any alternative compensation/prizes to the winner.
- The prize is subject to booking and flight availability.
- Frequent flyer points will not be awarded and do not form part of the prize.
- The prize does not include accommodation all accommodation costs will be the responsibility of the winner and their companion.
- Spending money, meals, taxes (excluding airline and airport taxes), insurance, passports, visas, vaccinations, transport to and from departure point, transfers, items of a personal nature, in-room charges and all other ancillary costs, unless otherwise specified in the prize description, are not included.
- Both the prize winner and the travel companion must be aged 18 years or over.
- Both the prize winner and the travel companion should be reasonably fit and healthy to travel without assistance from the Promoter.
- The winner and the travel companion are responsible for compliance with any health, passport, visa and other requirements for travelling to and entry into Hong Kong (and for return to Australia). The winner and the travel companion are responsible for making themselves familiar with, and following, the Australian Government's travel advisory and consular assistance advice available at www.smartraveller.gov.au.

Winner notification: Unclaimed Prizes:

The winners will be notified by email within one (1) day of the draw. The winners will be published at www.leekumkeepromotions.com.au/winners by 28/11/24.

Prizes must be claimed by 28/01/25 at 12:00 pm AEDT. In the event of an unclaimed prize, the prize will be redrawn on 29/01/25 at 12:00 pm AEDT at KollwitzOwen, 10-20 Gwynne Street, Cremorne VIC 3121. The winners of the redraw will be notified by email within one (1) day of the redraw. The winners will be notified publicly (and their details published) at www.leekumkeepromotions.com.au/winners within one (1) day of the redraw.

- 1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
- 2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
- 3. Valid and eligible entries will be accepted during the Promotional Period.

4. Employees (and their immediate family members) of the Participating Venues, agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

5. Draw:

- a) The draw will take place at KollwitzOwen, 10-20 Gwynne Street, Cremorne VIC 3121 at 12:00 pm AEDT on 27/11/24 using computerised random selection.
 - (i) The first three (3) valid entries drawn will be the winners of the prizes specified in the Schedule above.
- b) The Major Prize will be drawn first, and the Minor Prizes will be drawn in descending order of number and value.
- c) The draw conductor may draw additional reserve entries in case an invalid entry or entrant is drawn.
- d) If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.
- 6. All reasonable attempts will be made to contact each winner.
- 7. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, or is unavailable at the time stipulated by the Promoter for travel, they forfeit the prize and the Promoter is not obliged to substitute the prize.
- 8. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.
- 9. Entrants must keep their proof of purchase specified in the How to Enter section for each entry as proof of purchase ("Proof of Purchase"). If an entrant fails to produce the Proof of Purchase for a specific entry or each entry, as and when requested by the Promoter, the Promoter has the right to invalidate the entrant's respective entry/entries for which Proof of Purchase cannot be provided and/or all entries submitted by that entrant and/or forfeit the entrant's right to a prize. Purchase receipt(s) must clearly specify: (a) the store of purchase as an eligible store; (b) the required product/s or service/s to be purchased for entry; and (c) that the purchase was made during the Promotional Period and prior to entry.
- 10. The value of the prizes is accurate and based upon the recommended retail value of the prizes (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.
- 11. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
- 12. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification, subject to any written directions of a regulatory authority.
- 13. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
- 14. Each prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
- 15. Entrants' personal information will be collected by the Promoter and by Lee Kum Kee ("the Collectors"). Personal information will be stored on the Collectors' databases. The Collectors may, if the entrant selects the required tick box on entry, use this information for future marketing purposes regarding their products, including contacting the entrant electronically. The Collectors will handle personal information in accordance with their respective privacy policy, which is located at https://au.orientalmerchant.com/privacy-policy/ (for the Promoter) and at https://au-nz.lkk.com/en/privacy-statement(for Lee Kum Kee). The Collectors gather personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including their contractors and agents, prize suppliers and

service providers to assist in conducting this Promotion and to the State and Territory lottery departments as required under the relevant lottery legislation. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion.

- 16. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and State/Territory or postcode of residence.
- 17. It is a condition of accepting the prize that a winner and the travel companion may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.
- 18. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
- 19. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
- 20. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
- 21. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
- 22. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision will be final.
- 23. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).
- 24. The winner(s) will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
- 25. Unless otherwise specified, a prize is a single event for the winner (and the guest) and cannot be separated into separate events or components.
- 26. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
- 27. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
- 28. Authorised under: ACT Permit No. TP 24/01059, NSW Authority No. TP/03526 and SA Permit No. T24/823.