

# Nexthink Accelerate

## “Human Powered” Digital Employee Experience Subscription Service

Transformational change requires a relentless focus on outcomes. Partner with a skilled team of experts to extend your team’s capabilities. Leverage a team with decades of experience around digital employee experience data, content, and analytics for the knowledge and instruction to help you efficiently deliver your desired outcomes. Nexthink Accelerate, a digital employee experience subscription service, connects you with the proven experts, technology, experience, and focus needed to accelerate achieving the benefits of Nexthink.

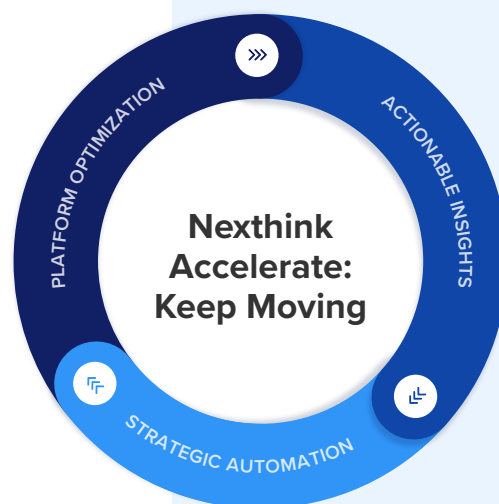
Whether driving transformation, reducing disruption or improving employee experience, Nexthink Accelerate is your partner for supporting your people, processes, and procedures. We work with your team to understand your business problems, prioritize fixes and elevate your organization’s DEX maturity.

### What we do

- Guide your IT initiatives and programs
- Conduct recurring data analysis, baselining, and benchmarking
- Develop Nexthink dashboards, investigations, remote actions and campaigns aligned to your business objectives
- Provide a deeper understanding of causes behind low digital employee experience scores
- Identify key areas requiring focus and prioritization
- Maintain analytical dashboards and recommend automations based on ongoing ticket analysis
- Regular checks on defined metrics to keep the program on track and meet goals

### What you achieve

- Optimization of Digital Experience Score with benchmarking across business areas and locations
- Prioritized use cases identified and analyzed
- Strategic direction with an active IT improvement roadmap
- Faster analysis and superior results due to focus on outcomes and actions
- Measurable cost savings because of in-depth, actionable analytics



#### Platform Optimization

Capitalize on expert recommendations to optimize your platform configuration and continually improve your integrations

#### Actionable Insights

Transform data into purposeful and qualitative outcomes

#### Strategic Automation

Build content and automations for continuous improvement

Select the Level of Nexthink Accelerate to Maximize Efficiency and Fast Track Your Success

	PRO	CHAMPION	ELITE
Includes Premium Support	Yes	Yes	Yes
Assigned Service Delivery Manager (SDM) Your single point of contact, supports IT Initiatives and programs & tracks value	No	Yes	Yes
Named Content Expert Named content expert that builds expertise in your environment and delivers to your needs	Shared	Shared	Named
Platform Optimization Capitalize on expert recommendations to optimize your platform configuration and continually improve your integrations	No	Yes	Yes
Actionable Insights Transform experience data into actionable insights	Yes <i>4 per year at request</i>	Yes <i>Every other month trending report</i>	Yes <i>Monthly trending report</i>
Strategic Automation Build content and automations for continuous improvement	4 included / year <i>others available for purchase</i>	24 included / year <i>others available for purchase</i>	Named Resource 48 included / year <i>others available for purchase</i>

Why Choose Nexthink Accelerate?

The Nexthink Accelerate team is the leading team of experts in Digital Employee Experience with proven success in over 15M endpoints. Work with the best to extend your team’s capabilities and efficiently deliver your desired outcomes.

Contact Us

Reach out to us to learn more about how Nexthink Accelerate can be the team you need to exploit the full capabilities of Nexthink and achieve DEX maturity for your organization.

CONTACT US