INFORMATION
SERVICES AGENCY

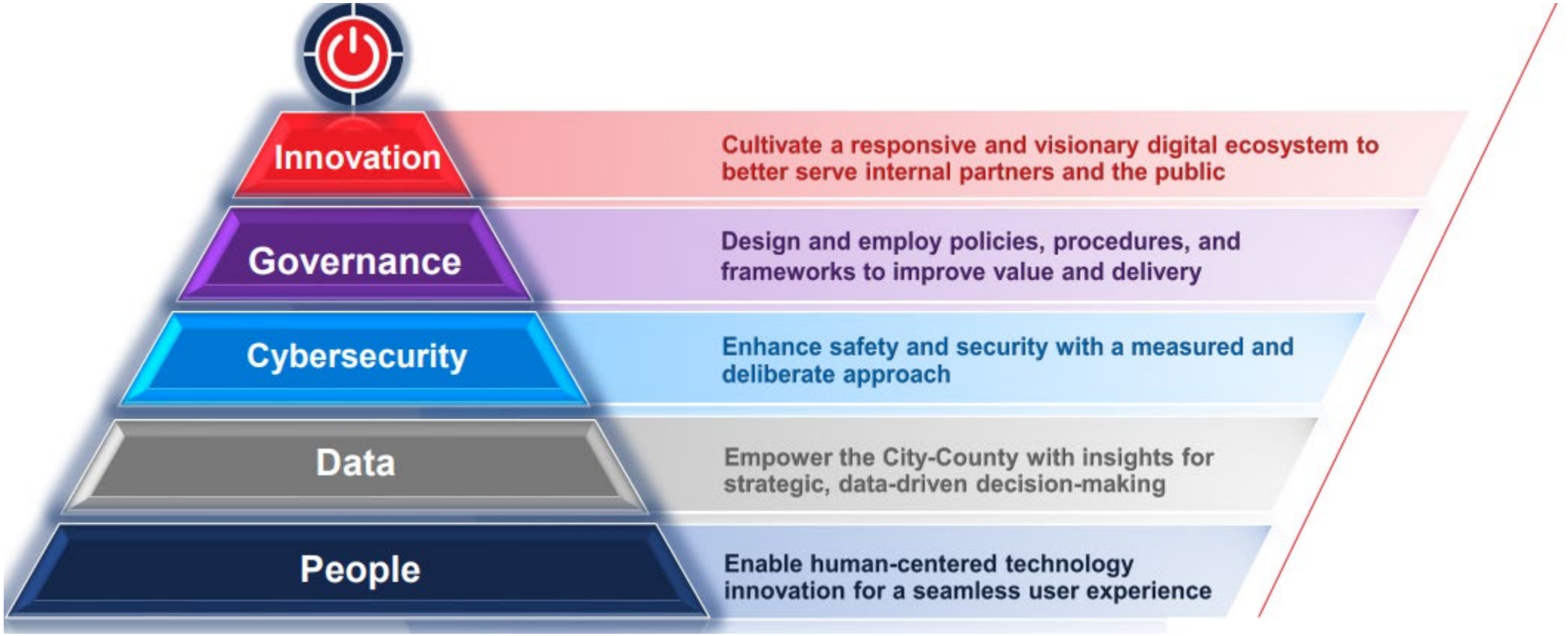
Advancing AI in the City-County

Aligning ISA with AI Commission's Recommendations

2024 AI Commission Recommendations

- AI Procurement Guidelines
- AI Use Case Prioritization
- Comprehensive AI Training Program
- Continuous Learning & Adaptation
- Data Classification Review
- Enhance Security Framework
- Establish Feedback Mechanisms
- Ethical AI Framework
- Increase AI-Related Staffing
- Launch Pilot Projects
- Legal Preparedness
- Partnership & Collaboration
- Policy Review and Update

ISA's 2024-2027 Strategic Priorities



AI Recommendations + ISA Strategic Priorities

INNOVATION

- Partnership & Collaboration
- Increase AI-Related Staffing
- AI Use Case Prioritization
- Launch Pilot Projects

SECURITY

- Enhance Security Framework

DATA

- Data Classification Review

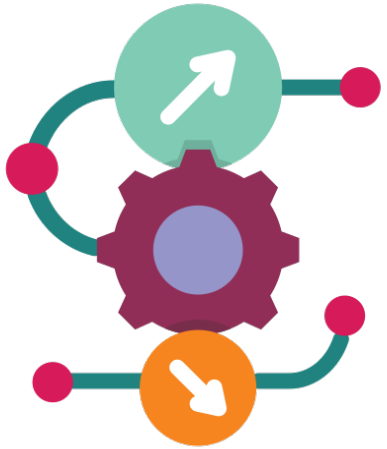
GOVERNANCE

- Policy Review and Update
- Legal Preparedness
- Ethical AI Framework
- AI Procurement Guidelines

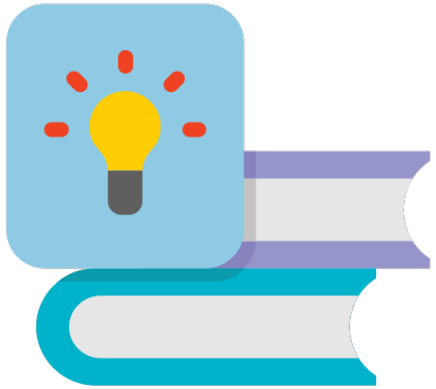
PEOPLE

- Comprehensive AI Training Program
- Continuous Learning & Adaptation
- Establish Feedback Mechanisms

What's Next?



ESTABLISH



EDUCATE

ENGAGE

Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025

ESTABLISH

- Appoint Chief Digital Officer
- Hire Chief Data and Privacy Officer
- Develop AI Security Framework
- Update AI Policy to align with framework

EDUCATE

- Establish enterprise data classification training
- Partner with leaders to deliver enterprise AI training

ENGAGE

- Involve IT Functional Groups for Use Case Discovery
- Create an internal AI hub for City-County staff
- Host AI Open House Days
- Launch pilot of GCC Copilot
- Continuous engagement & learning with City-County staff

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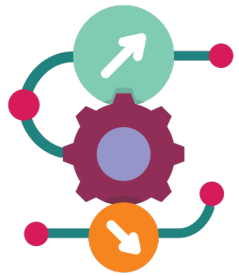

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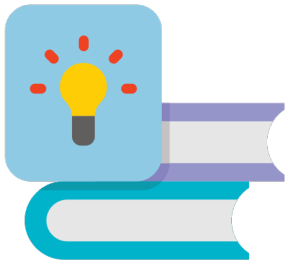

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innovate(us)

ABOUT INNOVATEUS

Our mission is to improve lives by enabling public service professionals to deliver more effective and equitable policies and services.

innovate(us) & INFORMATION SERVICES AGENCY City of Indianapolis & Marion County

Partnership with InnovateUS will provide City of Indianapolis and Marion County staff with a bespoke website to access:

- All InnovateUS courses
- Weekly workshops
- AI resource library

Additionally, this partnership will connect ISA to an advisory council and strategic network of public sector AI professionals.

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Thank you!