

REPAIR + PARTS SERVICE

HELPDESK

Do you have issues with your Komax equipment and need an immediate solution? The Helpdesk is your first, fastest and most competent contact for all technical and operation-related questions.

Your requirements

- Fast, competent answers to technical questions
- Reduce downtime
- Increase productivity
- Clear, qualified answers to your questions

Your benefit

- Consultation and quick technical assistance
- One contact for all technical problems and questions
- Access to the expertise of the entire Komax Group
- High availability of your production equipment
- Shorter downtimes

Description

You receive direct access to the Komax Helpdesk – and benefit from support by experienced engineers and service specialists. Support is provided by phone or via email; remote desktop connections are possible with software issues.

Scope of services

- Immediate technical assistance
- Structured error diagnosis

Contact

Your local Komax partner