

Animal Care Services Enforcement Statistics

Animal Care Services Division 2023 Field\Investigation Monthly Statistical Report	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			Total
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Reports by ACOs	263	240	346	277	330	320	332	279	261	239	273	231	3391
Total Bites Reported	58	78	74	117	131	110	118	96	96	112	74	71	1135
Summons\Citations Issued	229	132	197	169	249	229	349	364	173	200	122	293	2706
Investigation Impounds	92	75	131	99	109	105	120	135	96	98	76	148	1284
Service Calls	1986	1906	2481	2486	2354	2414	2271	2091	2039	2101	2054	1904	26087

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	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Reports by ACOs	217	223	259	227	230	184	221	227	183				1,971
Total Bites Reported	67	85	84	131	107	113	116	93	93				889
Summons\Citations Issued	243	84	203	112	166	190	115	177	126				1,416
Investigation Impounds	123	55	77	113	109	96	76	105	60				814
Service Calls	2,268	2,164	2,218	2,003	1,933	2,155	1,735	2,107	1,922				18,505

Avg Response Time:		
# of Calls		
Priority 1	1,369	6d 1h 17m
Priority 2	295	10d 8h 48m
Priority 3	108	15d 13h 56m
Priority 4	150	5d 5h 10m
TOTAL	1,922	
Avg Response Time:		7d 7h 51m

Previous Month's Response Time		
# of Calls		Avg. Response Time
Priority 1	1,512	4d 23h 13m
Priority 2	233	6d 1h 28m
Priority 3	170	16d 8h 42m
Priority 4	192	5d 20h 1m
TOTAL	2,107	
Avg Response Time:		6d 6h 40m

Number of Citations issued by Code:	Current Mo	Prev Mo
531-102 A or B - Animals At-Large	12	9
531-102 C1 - At-Large Attacks Another Animal	26	6
531-102 C2 - At-Large Attacks a Person	31	23
531-109 - Owner Responsibility for Animal Attack	16	15
531-202 - Permanent ID Required	10	1
531-301 - Rabies Vaccination Required	10	14
531-302 - Rabies Vaccination Tag Required	1	2
531-401 - Care and Treatment	17	92

Run types
Priority 1- Bites, Animal Attacks, Animal in Immediate Danger of Death, Animals Outside in Extreme Temperatures, Assist IMPD, IFD, ACO, Injured animal
Priority 2- Care and Treatment, Abandoned Animal, Stray Aggressive
Priority 3- Stray confined, owned animal running loose
Priority 4- Barking dogs, curbing, stray roam

Runs pending as of 10/4/24: 698

Animal Care Services Kennel Statistics

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Intake-Dog	467	392	480	458	452	441	470	528	443	388	370	437	5326
Intake-Cat	203	183	255	286	430	389	375	327	280	262	166	153	3309
Intake-Bird	11	10	38	14	10	27	47	9	8	16	9	72	271
Intake-Livestock	5	3	2	5	11	0	9	1	0	1	4	0	41
Intake-Other	46	33	51	65	61	46	38	55	34	56	20	30	535
Total Intake	732	621	826	828	964	903	939	920	765	723	569	692	9482
Adopted	252	271	279	241	315	390	382	326	316	236	290	240	3538
Returned to Owner	82	73	110	77	86	73	89	81	85	79	86	86	1007
Transfer	192	148	197	119	193	194	195	219	200	167	184	204	2212
Returned to Wild	0	0	1	0	0	2	1	5	3	0	2	1	15
Shelter-Neuter-Return	25	24	13	27	20	24	22	17	9	32	9	17	239
Euthanasia	87	89	109	132	153	159	120	127	125	120	86	91	1398
Missing	2	0	4	2	10	2	5	6	3	4	2	4	44
Owner Req. Euth.	22	16	22	25	30	31	34	34	22	11	21	11	279
Died in Care	52	22	29	44	41	43	73	49	33	29	21	29	465
Other	6	9	7	8	10	9	8	0	3	5	7	8	80
Total Outcome	720	652	771	675	858	927	929	864	799	683	708	691	9277

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Intake-Dog	436	424	418	424	434	359	385	403	322	0	0	0	3605
Intake-Cat	200	158	179	317	346	300	304	283	225	0	0	0	2312
Intake-Bird	5	5	6	37	20	15	9	11	19	0	0	0	127
Intake-Livestock	1	4	4	2	1	1	3	1	0	0	0	0	17
Intake-Other	35	28	34	88	49	35	48	37	68	0	0	0	422
Total Intake	677	619	641	868	850	710	749	735	634	0	0	0	6483
Adopted	231	187	198	205	208	324	369	402	313	0	0	0	2437
Returned to Owner	82	73	93	73	73	64	83	63	64	0	0	0	668
Transfer	159	197	133	226	209	107	117	171	176	0	0	0	1495
Returned to Wild	0	0	0	3	1	14	15	0	4	0	0	0	37
Shelter-Neuter-Return	7	15	36	44	14	14	15	13	1	0	0	0	159
Euthanasia	79	126	119	114	139	93	89	105	74	0	0	0	938
Missing	4	5	4	2	5	0	0	0	4	0	0	0	24
Owner Req. Euth.	14	17	22	16	5	3	3	2	0	0	0	0	82
Died in Care	32	7	10	28	29	28	21	24	14	0	0	0	193
Other	14	20	26	33	29	0	0	5	40	0	0	0	167
Total Outcome	622	647	641	744	712	647	712	785	690	0	0	0	6200

Live Release Rate for Dogs and Cats													
2013	65.69%	69.55%	70.51%	74.10%	70.90%	62.19%	47.15%	54.76%	55.63%	61.36%	66.43%	67.60%	63.12%
2014	74.57%	81.75%	72.99%	79.49%	79.66%	72.18%	74.67%	74.73%	68.77%	71.40%	74.67%	71.28%	74.47%
2015	79.45%	75.10%	75.06%	81.54%	81.28%	80.55%	82.95%	84.32%	84.13%	79.80%	83.00%	81.56%	81.01%
2016	83.83%	84.49%	88.94%	87.39%	88.24%	84.93%	84.17%	84.43%	84.17%	84.16%	86.18%	82.95%	85.14%
2017	83.29%	86.11%	84.46%	84.72%	86.39%	83.90%	80.57%	84.23%	88.05%	89.03%	92.93%	92.38%	86.34%
2018	87.79%	88.57%	89.81%	92.80%	92.20%	90.46%	92.17%	94.39%	89.70%	88.22%	91.30%	85.54%	90.25%
2019	87.25%	88.93%	89.29%	90.77%	88.65%	90.11%	85.08%	88.42%	89.77%	90.73%	91.29%	92.60%	89.41%
2020	92.62%	90.51%	90.75%	85.57%	89.98%	92.80%	89.82%	89.76%	89.99%	92.17%	90.32%	92.18%	90.78%
2021	92.38%	93.32%	92.49%	88.85%	90.18%	89.03%	88.39%	88.83%	91.75%	91.28%	87.16%	89.35%	90.19%
2022	91.59%	88.93%	87.75%	86.31%	83.41%	85.44%	85.04%	83.93%	88.91%	82.58%	87.70%	89.84%	86.80%
2023	88.29%	86.62%	87.32%	82.96%	81.43%	83.20%	86.48%	83.84%	84.34%	82.01%	87.30%	85.53%	84.89%
2024 Live Release Rate by Species													
All animals	85.23%	78.28%	78.90%	82.61%	79.16%	85.38%	87.06%	86.07%	88.06%	#DIV/0!	#DIV/0!	#DIV/0!	83.18%
Dogs	82.74%	77.75%	79.74%	82.55%	79.58%	82.27%	84.36%	87.09%	92.81%	#DIV/0!	#DIV/0!	#DIV/0!	82.89%
Cats	93.90%	86.36%	86.34%	89.45%	85.17%	87.60%	90.60%	89.84%	87.50%	#DIV/0!	#DIV/0!	#DIV/0!	88.37%
Dogs and Cats	86.20%	80.42%	81.68%	85.00%	81.42%	84.55%	87.06%	88.31%	90.64%	#DIV/0!	#DIV/0!	#DIV/0!	84.91%

Live release rate formula = Live Outcomes/(All Outcomes – Unhealthy or Untreatable)

Live Outcomes include adoptions, returns to owner, return to wild, shelter neuter return, transfer to rescue partners.

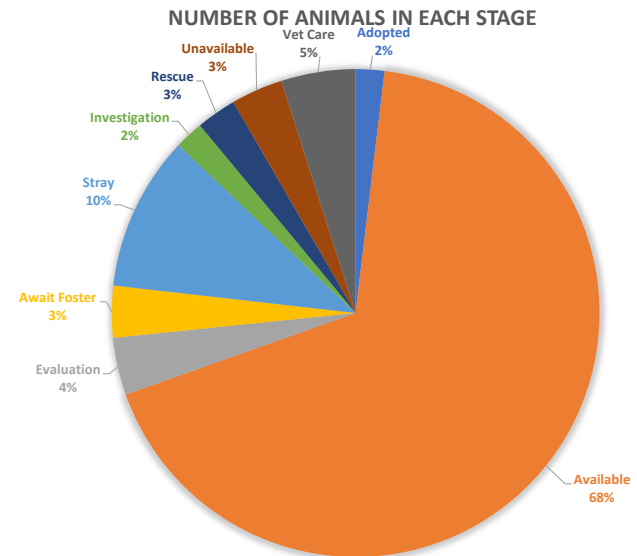
Unhealthy Untreatable includes animals that died (not euthanized) at the shelter, vet, on the way to the shelter, in foster, in surgery or arrived deceased and owner requested euthanasia.

All Outcomes include any animal that has an outcome date entered in Chameleon. This includes everything listed in live outcomes, unhealthy or untreatable, and deleted entries, escaped animals, and all euthanasias except owner requests.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Length of Stay (in Days)	16	19	15	15	16	20	22	21	20	23	25	22
Adoption Returns	29	29	27	39	24	30	38	25	14	23	7	14
First Day of the Month												
Animals in IACS Care	414	368	345	393	547	620	625	596	626	550	581	441
Animals in foster	99	99	122	129	222	243	202	208	198	174	163	111
Monthly Totals												
Indy CARES Diversions	129	86	126	71	119	85	47	109	96	101	93	65

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Length of Stay (in Days)	20	21	22	22	19	24	28	24	0	0	0	0
Adoption Returns	25	22	16	29	21	10	26	27	19	0	0	0
First Day of the Month												
Animals in IACS Care	447	493	472	478	518	507	513	505	454	324	0	0
Animals in foster	121	113	80	115	154	58	48	227	221	203	0	0
Monthly Totals												
Indy CARES Diversions	99	128	135	0	0	0	0	0	0	0	0	0

*Strays currently booking five weeks, owner surrenders are 5 months



Volunteer Board Report September 2024

New and training volunteers	2023	2024	2024- 2023	% Difference
New volunteers in orientation	47	45	-2	-4%
Total number of applications processed	86	123	+37	+43%
Total number of Volunteers in training	135	193	+281	+43%
Total number of active volunteers	205	298	+93	+45%
Volunteer Hours				
Number of hours volunteered at shelter	1942	2,448	+506	+54%
Number of hours volunteered at special events (2024 Events Listed Below)	79/1,942	81/2,448	+2	+3%
Freedom for a Day Hours logged	49/1,942	90/2,448	+41	+84%
Number of External Service Hours	39	333	+294	+753% (x8)
Total hours volunteered for month	1,981	2,850	+869	+44%

SEPTEMBER SPECIAL EVENTS

- 6th Harrison Center First Friday– 12 hours
- 8th Irvington Farmers Market – 10 hours
- 12th Statehouse Market & Charity Fair – 12 hours
- 14th Ales for Adoptable Tails – 18 hours
- 15th Vaccination Event with Dr. Swartzentruber – 17 hours
- 21st Southport Arts Festival – 12 hours
- **last 3 events of the month canceled due to weather

SEPTEMBER EXTERNAL VOLUNTEERS **New record**

- College students from IU Indy – 106 hours
- Friends/families of volunteers at shelter & students – 7 hours
- IPAAW – 24 hours
- Fall Clean Up with DNR & IDEM – 181 hours
- McDole family – 15 hours

About 30 pups went on Doggy Day Outs!
At least 2 met their adopters!

Media Coverage

- Super Adoption Event
 - o [Chicago Tribune – Super Adoption Event](#)
- Emergency Intake
 - o [IndyStar](#)
 - o [Indianapolis Recorder](#)
 - o [WTHR](#)
 - o [WRTV](#)
 - o [WIBC](#)
 - o [Fox59](#)
 - o [WISHTV](#)
- Independent Agency
 - o [WishTV](#)
 - o [WRTV](#)
- New Plan
 - o [Indianapolis Recorder](#)
 - o [WTHR](#)
 - o [WISHTV](#)
 - o [WFYI](#)
 - o [IndyStar](#)
- Pet of the Week
 - o [WTHR – Pets of The week](#)
 - o [Axios – Adoptable Animal - Tubs](#)
 - o [Axios – Adoptable Animal - Stevie](#)
- Other
 - o [IndyStar – IACS Comment on Story of a Woman mauled by dogs.](#)

Social Media Insights – 9/1/24 – 9/30/24

Site	Followers	Unfollows	New Followers	Engaged Followers	Reach
Facebook	78,500	125 (-7.4%)	342 (+ 5.6%)	836 (+128.4%)	174,600 (+14.8%)
Instagram	12,900	76 (-1.3%)	129 (-3.7%)	N/A	28,200 (+21.1%)
TikTok	73,300	N/A	N/A	N/A	N/A

Best performing post: Pearl's Adoption Story

	FB	Instagram
Likes	3,100	1,337
Comments	58	45
Shares	92	63
Played	52,135 times	13,116 times

Animal Care Services Vacancy Report

Title	Total Positions	Trained Employees	Employees In Training	Start Date Pending	Left to Fill	Percent Vacant
Deputy Director	1	1	0	0	0	0.00%
Administrator	2	2	0	0	0	0.00%
Volunteer Coordinator	1	1	0	0	0	0.00%
Public Information Officer	1	1	0	0	0	0.00%
Total Administrative Team	5	5	0	0	0	0.00%
Adoption Coordinator	1	0	0	0	1	100.00%
Full Time Adoption Counselor	6	2	2	2	0	33.33%
Part Time Adoption Counselor	2	0	0	0	2	100.00%
Total Adoptions Team	9	2	2	2	3	55.56%
Rescue Coordinator	1	1	0	0	0	0.00%
Community Cat Coordinator	1	0	0	0	1	100.00%
Foster Coordinator	1	0	0	0	1	100.00%
Total Coordinator Team	3	1	0	0	2	66.67%
Indy CARES Coordinator	1	1	0	0	0	0.00%
Indy CARES Case Specialist	2	2	0	0	0	0.00%
Total Indy CARES Team	3	3	0	0	0	0.00%
Animal Control Officers	23	16	2	0	5	21.74%
Customer Relations Officer- Full Time	1	1	0	0	0	0.00%
Customer Relations Officer- Part Time	1	0	0	0	1	100.00%
Enforcement Manager	1	1	0	0	0	0.00%
Enforcement Supervisor	3	2	0	0	1	33.33%
Total Enforcement Team	29	20	2	0	7	24.14%
Kennel Manager	1	1	0	0	0	0.00%
Kennel Shift Leader	2	1	0	0	1	50.00%
Kennel Techs (2 on light duty)	19	15	2	0	2	10.53%
Part Time Kennel Techs	3	0	0	0	3	100.00%
Total Kennel Staff	25	17	2	0	6	24.00%
Medical Manager	1	1	0	0	0	0.00%
Medical Shift Leader	1	1	0	0	0	0.00%
Veterinary Assistant	4	3	0	0	1	25.00%
Veterinary Assistant II	4	2	0	0	2	50.00%
Veterinarian	1	0	0	0	1	100.00%
Total Medical Staff	11	7	0	0	4	36.36%
Total ACS Staff	85	55	6	2	22	28.24%

As of 10/4/2024