

Infinity Foundation Extended Package

Gain self-sufficiency in record time. With our Foundation Packages for Nexthink Infinity, our team of experts enables customers of all sizes to rapidly achieve your goals using our proven methodology for long-term success.

Foundational subject matter experts deliver prescriptive training and step-by-step guidance to help you meet your milestones and continuously demonstrate the value of Nexthink.

Partnering with our dedicated team will enable you to fast track your priority value case through a series of instructor-led workshops and enablement sessions aligned to your business needs.

Upon completion of your scope, the platform & operational training, knowledge transfer, best practices, customer success plan and value tracker will be your foundation for self-sufficiency and continued success.

Activities

Nexthink utilizes a proven Value Framework Methodology to assist Nexthink adopters in a successful implementation through dedicated phases:

- **Plan & Onboard**, preparation of the project including its governance, and the definition of prerequisites.
- **Configure**, installation and configuration of the Nexthink platform.
- **Build**, set up the initial Nexthink solution with a focus on delivering immediate value aligned to one of the six core value categories using the functionality within the scope of your licence..
- **Enable & Go Live**, training and support for the go-live process, assistance with operational setup.
- **Hypercare**, provide an intensive of go-live and post go-live support and advice related to help you maximize value and adoption.

Terms and Conditions

Full terms and conditions related to this package are available via our SOW on our [website](#).



Key benefits

- Faster time-to-value with proven methodology and expedited time to value
- Greater long-term success with expert guidance tailored to your business needs
- Prevention budget overruns with outlined costs upfront
- Achievement of self-sufficiency through knowledge transfer and best practices
- Access to 5 seats of Virtual Instructor-Led Training
- Learn “Organizational integration” best practices as part of your Customer Success Plan



Deliverables

- Technical deployment support
- A value solution based on one of Nexthink’s six core value categories
- Deployment of Nexthink features up to default licenses limits
- One (1) Baseline Report
- Solution configuration including Single-Sign On, Privileges and Access
- “As built” installation and configuration summary document
- Maturity assessment report, work packages
- Customer RACI Model to support your organizational design
- Adoption, Use Case & Value Tracking support
- Structured online and instructor-led training
- Run Support