

# The future of healthcare starts with a seamless digital workplace.

In healthcare, every second counts. Clinicians need immediate access to patient records, seamless communication with their teams, and technology they can trust for life-saving decisions.

Slow systems, login delays, app crashes, and other digital disruptions waste valuable time and disrupt patient outcomes.

**49%**

of IT leaders in healthcare believe their staff is completely satisfied with their digital employee experience but only...

**26%**

of employees agree.<sup>1</sup>



**85%**

of clinicians lose over an hour each day to administrative tasks.<sup>2</sup>

**68%**

of healthcare organizations affected by ransomware attacks report negative impacts on care delivery.<sup>3</sup>

## Unlock the power of DEX

Digital Employee Experience (DEX) refers to every aspect of an employee's interaction with their digital workplace—including device performance, applications, networks, and overall end-user sentiment. According to Gartner®, “DEX is a strategy that continuously improves the workforce technology experience”.



### Create seamless clinical workflows

Empower clinicians to focus on patient care by eliminating system disruptions and optimizing clinical operations.



### Reduce risk and ensure compliance

Mitigate risks and protect patient data with real-time monitoring, ensuring HIPAA and regulatory compliance.



### Minimize costs and maximize resources

Optimize IT resource allocation, drive cost savings through automated issue resolution, and decrease downtime, freeing up funds for strategic investments.

## Deliver real-world impact

Nexthink's category-leading solution unleashes your organization's productivity with powerful data that enables a proactive, predictive approach to healthcare workplace management.



PRINCETON

**70%**

faster issue resolution for 180+ healthcare applications, ensuring clinicians can access patient records without delay.



FORTUNE 500 HEALTHCARE COMPANY

**40,000**

login failures resolved, ensuring staff can access critical systems instantly.



LARGE HEALTHCARE NETWORK

**Millions**

saved in IT costs by reducing downtime and optimizing resource allocation.

# Nexthink empowers healthcare heroes with IT that works as hard as they do.

## Clinicians and medical staff

### Who?

Doctors, nurses and other care teams.

### Their challenges

- Workstation and cart issues delay care
- Disruption to critical applications
- Slow access to records increases risk

### Solved and simplified with Nexthink

- Real-time monitoring and proactive resolution
- Automated detection of hardware degradation
- Support tailored to user context



## Hospital administrative staff

### Who?

Admin staff and reception workers.

### Their challenges

- Slow patient check-ins
- Paperwork delays
- Disrupted schedules and workflows

### Solved and simplified with Nexthink

- Proactive monitoring of shared tools
- Real-time visibility on performance and user experience
- Automated remediation of common issues



## Telehealth providers

### Who?

Remote healthcare providers.

### Their challenges

- Video consultation quality impacts
- Patient records access restricted
- Remote devices potentially insecure

### Solved and simplified with Nexthink

- End-to-end visibility of remote devices
- Real-time monitoring of connection quality
- Automated checks for remote workstations



# Transform the future of healthcare IT, today.

Nexthink's industry-leading DEX platform transforms productivity across healthcare organizations, instantly finding, diagnosing, and fixing productivity blockers at scale. How will this next-level data enhance your operations and empower care providers to focus on delivering great patient experiences?